

VAJIRAM & RAVI

SURE SHOT TEST SERIES FLT 2024

GENERAL STUDIES Ethics Full Length Test Test - 8 (GS 4)

Time allowed: Three Hours

Maximum Marks: 250

ADMIN. NO.: 17300130

NAME: VIKAS

MOBILE NO.:

EMAIL.:

SUBMISSION DATE: 02/09/24

**UPSE CSE 2025
AIR - 27**

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions:

There are **TWELVE** questions printed in **ENGLISH**. All the questions are compulsory.

The number of marks carried by a question/ part is indicated against it. Word limit in questions, wherever specified, should be adhered to. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

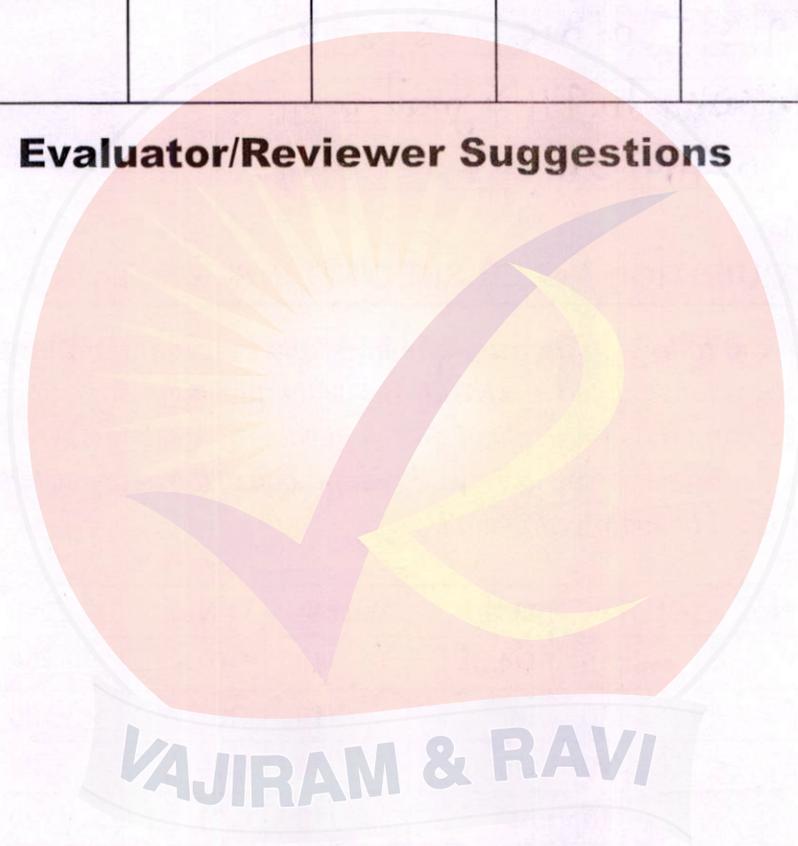
Q No.	Marks	Q No.	Marks	Q No.	Marks
Q1 a)	/10	Q4 a)	/10	Q8	/20
b)	/10	b)	/10	Q9	/20
Q2 a)	/10	Q5 a)	/10	Q10	/20
b)	/10	b)	/10	Q11	/20
Q3 a)	/10	Q6 a)	/10	Q12	/20
b)	/10	b)	/10	Total	/250
c)	/10	Q7	/20		

Follow these steps to avail the facility of mentoring –

1. Go through the soft copy of your evaluated answer sheet and analyse all the comments and suggestions given.
2. Call 9717565805 between 11:00 am to 5:00 pm to fix your mentoring slot.
3. Please follow the mentoring appointment timings properly.

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language and Articulation						
Structure and Presentation						
Conceptual clarity and Content						
Number of Attempted questions						

Evaluator/Reviewer Suggestions



Section - A

Answer the following in not more than 150 words each: Each Question carries 10 marks (10marks x 13 = 130 marks)

1. a) Differentiate moral absolutism from ethical pluralism with suitable examples.

(10 marks, 150 words)

Ethics as standards of behavior prescribed by a group or society are contested between moral absolutism & ethical pluralism debates

Moral absolutism

It refers to the fact that morals & ethics are absolute in nature & no change is needed

① No change with time (e.g) Truth as cardinal virtue

② No change with place

Ethical pluralism

It refers to the fact that actions have rightness & wrongness making elements & no absolute principles are there

① Ethics change with time (e.g) Sati is immoral practice in modern times

② Morals can change with place

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

b) Analyse the ethical implications of using generative artificial intelligence in creative industries. (10 marks, 150 words)

"AI is far more dangerous than a nuclear bomb" → Elon Musk.

Generative AI refers to AI generating text, audio, video, photos etc. on command. (eg) Sora platform

Ethical implications of using Generative AI →

① Positive

② Increased efficiency of the organisations & employees

③ Open new avenues of employment

④ Boost to creativity and metabolise imagination

⑤ Social utility of content generated

(eg) All eyes of Rejeh image used for justice to people of Rejeh.

VAJIRAM & RAVI

Negative →

- Ⓐ Deep fake epidemic (eg) PM Modi's deepfakes
- Ⓑ women dignity at stake (eg) fashmika Madanne's deepfake
- Ⓒ Child pornography & women pornography for harassment
- Ⓓ frauds (eg) Tendulkar's deepfake for betting app promotion
- Ⓔ unemployment & business due to generative AI

Way Ahead →

- ① ethical guidelines
 - ② Blatchley declaration
 - ③ AI Act of EU
 - ④ Responsible & enlightened citizenry for use value of AI
 - ⑤ Made with AI label shall be used
- possibilities that ^{are} needed to be tapped in a positive way

Students should not write anything inside the box

Introduction
Body
Conclusion
Presentation
Marks:

Suggestions:

2. a) How can implementing citizen charters enhance transparency and combat corruption in public institutions? Support your answer with suitable examples.

(10 marks, 150 words)

Citizen charter, part of servotam model, is a document highlighting quality, standards & time frame of service delivery and grievance redressal mechanism.

Enhance Transparency and combat corruption →

- ① Empowers citizens (e.g. UK's "service first charter" enlightening citizens with their rights & duties)
- ② Foster Transparency in the working of organisation (e.g. NTPCL's citizen charter)
- ③ Enhances accountability (e.g. Hyderabad's municipal corporation's citizen charter guarantees compensation for deficient services.)

b) What are the key teachings of Thiruvalluvar, and how are they relevant in today's world? (10 marks, 150 words)

Thiruvalluvar was a poet, thinker & philosopher born in Tamil Nadu & known for his ideas.

Key Teachings →

- ① wisdom → live in tune with the mode of this changing world.
- ② will power & determination → gave example of lily flower blooming despite hurdles like depth of pond.
- ③ Spoke against caste based discrimination & for social capital & brotherhood for peace.
- ④ Advocate for gender equality & equal status to women in society.

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

⑧ spoke against evils like untouchability, caste etc.

Relevance in today's world →

① Build Responsible & Enlightened citizensry by cultivating wisdom

② Courage, willpower & determination in this highly competitive world

③ Equality in society for a life of dignity to poor, women & lower castes

④ Counter riots between communities

⑤ Pub riots recently

⑥ Character formation & moral & ethical framework of people, Mirivalkar's

ideas shall be taught in schools & shall be promoted in society

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

3. What does each of the following quotations mean to you in the present context?
a) "In a conflict between the heart and the brain, follow your heart" - Swami Vivekananda
(10 marks, 150 words)

In this quote, Vivekananda stresses importance of ethics, morals, feelings over rational thought represented by brain.

Limitation of Brain →

- ① Too much rationality can be harmful ② N-arms race between countries
- ② Morals & ethics provide a direction to one's thoughts and actions
- ③ "A person without morals & ethics is like a beast unleashed upon this world" as per Albert Camus.

Significance of hearts

- ① Ethical & Moral values like compassion ensure right conduct
- ② Make a person noble by overcoming negatives of his character
- ③ Intelligence without character or knowledge without character is a sin as per Gandhi

Way Ahead

- ① "Golden Mean" between heart & Mind is needed
- ② Rational thinking guided by ethics & morals is way ahead
Follow your heart
but fake your mind with you

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

b) To see what is right and not do it is the want of courage- Confucius

(10 marks, 150 words)

Courage is the ability of a person to handle adverse circumstances with grit & will power.

Need of courage →

① call of duty to do what is right (eg) resist political pressure

② Courage of conviction to follow one's moral & ethical framework

(eg) TN. Sheshan's zero deficiency approach

③ withstand adversity and challenging circumstances (eg) Covid warriors

④ strength of character to do what is right as per

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

the ethical & moral framework

Challenges to courage →

- ① lack of strong mores & ethics
- ② nepotism, corruption & conflict of interests
- ③ weakness of character
- ④ superior force

Need in administration →

- ① To resist pressure, challenges & adversities
- ② To handle failures & to motivate people

Way ahead → ① Strong character & values

② Role Models of Brishme courage in the cardinal

virtues as per Aristotle

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

c) Our prime purpose in this life is to help others. And if you can't help them, at least don't hurt them- Dalai Lama (10 marks, 150 words)

Golden rule tells human beings to behave with others like we want others to behave or treat us.

Prime purpose to help others →

- ① Interdependence ② Paraspara-
pagraha Jivanam of Jainism
highlighting interdependence
- ③ social capital & brotherhood
is boosted by helping
- ④ Moral duty of strong &
rich to help poor & weak
- ⑤ prime reason behind corporate
social Responsibility where
corporates act as "agents of
change".

VAJIRAM & RAVI

① values of empathy, compassion etc. need us to help others

At least don't hurt if can't help

① Stay away if can't improve the conditions.

② Doing nothing is better than if you can't do anything to improve situation.

③ Mend your habits (e.g. stay away from meat & alcohol).

④ Provide moral support if other support is not possible.

Way ahead of compassion is needed in today's world for animal rights, rights of poor mutual help will make this earth a better place to live

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

4. a) Attitude shapes our perceptions and intentions, but behaviour is the tangible expression of these internal states in real-world actions. Discuss.

(10 marks, 150 words)

Attitude refers to a learned pre-disposition that determines how we think, feel & act towards a socially significant object. (e.g.) attitude towards toilets in India

Shapes perception →

① Acts as a guide to our thoughts in real life (e.g.) negative attitude towards cleanliness shapes perception of toilets in people

② Helps in expression of our thoughts & perceptions to the world. (e.g.) negative attitude towards corruption makes a person to protest against it.

Shapes intentions →

① attitude shapes intentions in an explicit & implicit forms

② Helps in knowledge function that in turn shapes intentions

Shapes behavior →

① Attitude, perception & intention collectively give shape to behavior (e.g.) behavior towards vaccination under Polio vaccination

② Act as a strong determinant of behavior by reinforcing behavior.

Utilisation in administration →

- ① For attitudinal & behavioral change (e.g.) Swachh Bharat Mission
- ② To study people & their behavior to design public policies

Study of attitude is necessary for efficient & effective public policies to achieve desired ends

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

b) How does emotional intelligence contribute to overcoming challenges and achieving success in high-stress environments? Discuss its impact on resilience and decision-making. (10 marks, 150 words)

Emotional Intelligence is the ability to identify, manage & control emotions of self & others to achieve desired goals. (eg) PM Modi consoling Indian cricket Team.

Help in overcoming challenges →

- ① Controlling emotions in case of failures & challenges (eg) COVID warriors during corona
- ② Motivation for work & success
(eg) PM Modi motivating ISRO after Chandrayaan-2's failure.
- ③ Empathy & social skills to overcome negative emotions.
- ④ Enhances communication & coordination between the team members.

5. a) What are the ethical concerns surrounding developed nations setting climate targets for developing countries without providing adequate financial support?

(10 marks, 150 words)

Earth has passed from a phase of global warming to global boiling → Antonio Guterres climate change negotiations under COP of UNFCCC is facing various ethical concerns.

ethical concerns surrounding developed countries →

① Refusal of principle of common but differentiated responsibility [CBDR].

② Against the principle of historical responsibilities of the Global North [Brandt line]

③ IPCC → Global North is responsible for 2/3rd of climate damage

- ④ Unethical pressure on poor countries to reduce GHG emissions.
- ⑤ High per capita consumption of emission → eg US → 14 tonnes, India → 2.6 tonnes.
- ⑥ Against climate justice, Just Transition & Polluter Pays principle.

Way ahead. → ① New collective quantified goal shall be operationalised

- ② No double counting or Greenwashing
- ③ Solidarity in global south to pressurise the global north
- ④ Collective voice in international platforms like CoP of UNFCCC. India as a leader of global south & climate change negotiations

Students should not write anything inside the box

Introduction	Sugges tions: has to act as a bridge b/w north & south
Body	
Conclusion	
Presentation	
Marks:	

b) Misusing of benefits intended for the weaker sections of society leads to various moral consequences. Discuss. How can such misuse be prevented to ensure equitable distribution of resources? (10 marks, 150 words)

Corruption as per ARE II, refers to the use of public funds or public office for private ends.

Moral consequences for misusing of benefits intended for weaker sections

① Against the human dignity of the poor [Kant's categorical imperative]

② Durbalaye Balam Raja → means strong has the duty to protect the weak as violated

③ Increases rich-poor gap in the country.

④ leads to sanskritisation & Trivialisation of corruption leading to slippery slope.

⑤ Pope held that corruption as

6. a) Explore the role of conscience in upholding personal integrity and fostering moral responsibility. (10 marks, 150 words)

"In matters of conscience, law of majority has no place as it is the highest court" → Gandhiji.

Conscience refers to person's inner moral sense of right & wrong, that acts as a guide to one's actions.

fosters personal integrity & moral responsibility →

① Fosters accountability to self

② Gandhiji withdrawing civil disobedience movement after violence

③ Makes a person as a person of impeccable integrity ②

L.B. Shastri's resignation on railway accident

④ Makes a person uncorruptible

in any circumstances. (eg) Ashok
Chandra

(a) Strong ethics & morals of a person (eg) E. Sreedharan → "Metro Man of India"

Limitations

- (1) subjectivity & cultural influences
(eg) Terrorists believing in sacredness of Jihad
- (2) herd behavior & peer pressure
- (3) Immoral acts (eg) Honor killings by peeps
- (4) Presence of higher authority suppressing conscience.

Conscience has to be used very cautiously for moral & ethical decisions

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

b) How should individuals address ethical dilemmas where adherence to organisational policies conflicts with personal moral principles? Illustrate with suitable examples. (10 marks, 150 words)

Ethical dilemmas refers to a situation when a person has to choose a particular course of action among the various alternatives.

Ethical dilemmas in organisations

① Rules vs public good (eg) poor people for ration without documents.

② Compassion vs rules (eg) old women dragged on cot to a bank

③ Superior's orders vs standing operating procedures (eg) use of force to disperse a crowd

④ Need of duty is personal values (eg) use of force

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

to stop a not but officer
believes in non violence

Ways to address them

- ① Constitutional Morality
- ② Talismans of Gandhiji
- ③ Hierarchisation of values
- ④ Harmonisation of values
- ⑤ Separation of public duties & personal values
- ⑥ Role Models (eg) T.N. Sheshan
- ⑦ Guidance of superiors
- ⑧ Religious Texts (eg) Geeta's
Nishkam Karma

need to be ethical dilemmas
handled properly
for SMART governance

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

Section - B

Answer the following in not more than 250 words each: Each Question carries 20 marks (20marks x 06 = 120 marks)

7. DCP Aakash, a seasoned police officer, finds himself in a complex situation when he marries Sub Inspector Shipra. Although Shipra doesn't directly report to Aakash, he is responsible for evaluating her performance. Meanwhile, Dinesh, a colleague, raises concerns about favouritism in Shipra's performance ratings.

Dinesh repeatedly complains to DIG Samar about Aakash's alleged bias toward Shipra. Despite the inquiries, no evidence of preferential treatment is found. Aakash officially reprimands Dinesh for unprofessional behaviour, emphasising the importance of maintaining professional dignity and decorum.

Frustrated, Dinesh writes an anonymous email to the local press, exposing Shipra's unresolved marital status with her first husband. The email inaccurately characterises Shipra and Aakash's relationship as 'adulterous,' despite there being no basis for such claims.

News channels and social media seizes the opportunity, publishing sensational stories about Shipra's past. Interviews with Shipra's college friends, neighbours, and relatives add fuel to the fire. The entire town becomes embroiled in gossip and speculation.

Aakash, determined to uncover the truth, turns to his IT expert friend who traces the anonymous email back to Dinesh's home computer, revealing the source of the scandal.

a) What are the ethical issues involved in this case?

b) What action would DIG Samar to ensure internal discipline within the police department?

(20 marks, 250 words)

"Caesar's wife shall be above any suspicion" is the belief behind image of public servants ~~to~~ to remain clean to ensure that justice is not only done but also seem to ^{be} done.

VAJIRAM & RAVI

Q. Ethical Issues involved in the case

1. DCP Akash →

a) Lack of professionalism in handling differences with Pinesh

b) Not following rules → Recusal in case of conflict of interest in the case.

c) Personal life and reputation as a honest public servant is at stake

d) Influence peddling & undue influence by accessing the details of e-mail using his powers.

2. Pinesh →

a) Lack of professional ethics in dealing with the case

b) Negative values of hate.

c) Lack of respect to personal

life of Shipra and akash

(d) lack of concern for women dignity

(e) violated standard operating procedure by whistleblowing without confirming the facts.

③ Shipra → (a) Right to Privacy under Article 21

(a) dignity and public image at stake

(b) named for past life.

(c) Her professional life at stake due to Dinesh's action.

(d) Emotional & mental well being at stake

(4) Social Media & News Channels →

(a) sensationalism to gain TRP's

(b) lack of concern for privacy as per Article 21 of constitution

(c) Media Trials leading to character assassination.

8. Police department →

① Image of fairness at stake

② Nepotism & corruption angles

9. ~~take~~ actions to be taken by

PIG Samar →

① Public Assurance to convince people of action ~~been~~ will be taken

② Constitute a Special Investigation Team to comprehensively investigate legal, ethical & other aspects of the case

③ Temporary leave to Akash, Shripa & Dinesh to ensure investigation is carried out in free & fair manner.

④ Appeal to media to show

VAJIRAM & RAVI

true reports and punishment for sensationalism and character assassination.

8) Long term actions →

a) Punish the culprits.

b) Systemic Reforms →

① Recusal rules in case of conflict of interests shall be strengthened

② Constitutional morality & awareness of law like POSH Act for women employees safety

③ Proper appeal mechanism inside department to resolve the issues and save image of public departments.

Public service is public trust so that trust shall be maintained by maintaining transparency & accountability in the department

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

8. In a landmark decision, the Supreme Court halted all mining activities in the Aravalli Hills to prevent environmental degradation and preserve the ecological balance. Despite this, illegal stone mining persisted in a border district of the affected state, facilitated by local goons and politicians.

A young and dynamic Superintendent of Police (SP) takes charge in the affected district, vowing to halt the stone mining racket.

During a surprise inspection, the SP's team intercepts a loaded truck with illegally mined stones attempting to escape the mining area. The confrontation turns fatal when the truck driver runs over the SP, leaving him dead at the scene. Despite filing an FIR, the police struggle to make headway in the case for months.

Sahoo, an investigative journalist working for a prominent TV channel, took it upon himself to delve into the case. Within a few weeks, through interactions with locals, members of the mining mafia, and government officials, he uncovered a complex web of corruption. His investigation revealed that the stone mining operations were being conducted with the tacit approval of corrupt police officers and influential politicians.

The local Member of Legislative Assembly (MLA), known to be very close to the Chief Minister, was deeply involved in the illegal activities.

Sahoo compiled his findings into a comprehensive report and presented it to the Chief Managing Director (CMD) of his TV channel. However, the CMD, after reviewing the report, advised Sahoo against making the story public. He disclosed that the implicated MLA was a relative of the TV channel's owner and held a substantive unofficial share in the channel. The CMD further offered to take care of Sahoo's promotion and salary hike, as well as adjust the soft loan of 40 lakhs taken for his son's chronic illness, if Sahoo handed over the investigative report and refrained from publishing it.

a) What are the ethical dilemmas being faced by Sahoo?

b) What are the options available with Sahoo to cope up with the situation? Critically evaluate/examine each of the options identified by Sahoo.

(20 marks, 250 words)

4. To know what is right and not acting on it is the worst form of cowardice' - Albert Einstein
Recently BJP Sunder
Bishnoi was killed in Aravalli
range by sand mafia Truck.

① Ethical dilemmas faced by Sahoo

① Public welfare vs Personal interest
where his personal interest will be served if he kept quiet leading to a conflict of interests

② Professional ethics vs personal career and interests

③ values vs his responsibility for family as his son is critically ill.

④ Environmental conservation as Asravellis are an ecological hotspots.

⑤ conscience vs pressure from the superior to drop the file.

⑥ Threat to his life vs his professional & personal life as Mafia can target him.

⑦ following due process vs

VAJIRAM & RAVI

whistleblowing.

⑧ corruption, bureaucracy-politician
- media nexus harming public
interest.

⑨ Justice to SP who died while
confronting Mejia & his family

⑩ options available to Sahoo →

① Comply with superior and drop
the report →

Merits

① Saved personal
career & family
interest

② Good relations
with superior.

Demerits

① 'Crisis of
conscience &
cognitive dissonance

② Showed weak
character &
values & ethics

⑪ Blow the whistle urgently →

Merits

① Justice to SP
& family

Demerits

① Can lead to
danger to his
life.

VAJIRAM & RAVI

② Public interest will be served along with environmental protection

① Can harm his career & his son's treatment.

③ Verify the facts of report & collect evidences and file the report to higher officials in investigation of case and in supreme court.

Merits

① Due process will be followed.

② Justice to all → SP who died, public interest & professional duties

Demerits

① Can be time consuming process.

② Can lead to targeting in the company

Sahoo shall opt Third option →

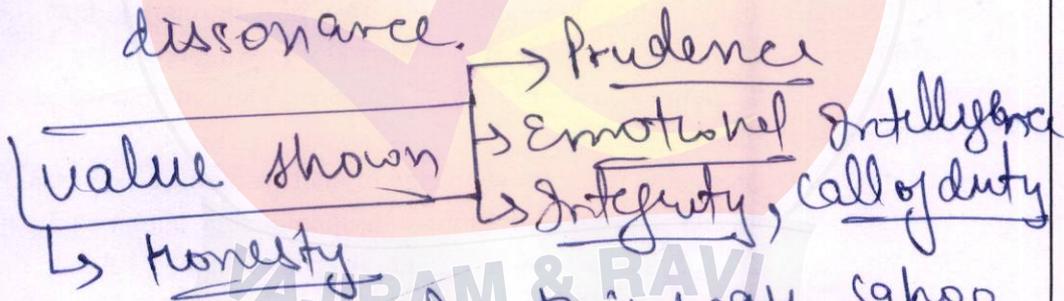
① Proper verification of facts & evidences will help in bringing everybody to justice

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

- ② His personal, career and family interests will be saved due to anonymous report.
- ③ It will prevent his name from being highlighted in media for targeting by media, politicians etc.
- ④ Personal ethics, professional ethics, conscience will be ensured saving him from "crisis of conscience". & cognitive dissonance.



By this way Sahoo can deal with situation to ensure justice with all stakeholders

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

9. You are a renowned financial influencer with a substantial online following, celebrated for your astute investment advice. One day, Digital PayTech, a leading company in the digital payments sector, reaches out to you. They hope to leverage your influence to attract more investors and strengthen their position as a market leader. Enthusiastic about the promising growth potential in digital payments and eager to present what seems like an excellent investment opportunity, you agree to endorse Digitalpaytech stocks.

Digital PayTech, a publicly traded entity, has made a name for itself by developing secure and user-friendly digital payment solutions. Their innovative approach has garnered industry acclaim, and they are recognized as pioneers in transforming the payment landscape.

Eager about the partnership, you create engaging content endorsing Digital PayTech's stocks, highlighting their cutting-edge technology and the surging demand for digital payment solutions. Trusting your expertise, your followers invest in Digital PayTech's stocks.

However, unexpected challenges soon arise. New compliance requirements bring in stringent rules on financial reporting and data protection, creating operational hurdles. Changes in licensing and authorization severely impact Digital PayTech's market presence and service offerings. Additionally, heightened security standards necessitate significant investments in cybersecurity. Sudden alterations in fee structures and pricing regulations adversely affect the company's revenue models and profitability. Amidst these challenges, financial mismanagement within Digital PayTech comes to light, casting doubt on the accuracy of their reported financial statements. These cumulative issues lead to a sharp decline in Digital PayTech's stock value, resulting in financial losses for your followers who had invested based on your recommendation.

The financial influencer now faces the challenge of addressing the repercussions of the failed endorsement. Followers express disappointment and frustration, questioning the due diligence process and decision-making behind the recommendation. Legal inquiries and regulatory investigations intensify, adding to the complexity of the situation.

- List the moral values that will guide you.
- What are the ethical issues involved in the given case?
- What are the options available to you? Evaluate each of these options and choose the option you would adopt giving reasons. **(20 marks, 250 words)**

digital payment sector has boomed in India due to UPI revolution but has also brought new challenges

VAJIRAM & RAVI

like Cyber security, Influencers etc. as highlighted in the case.

- ① Moral values that will guide me
- ① Responsibility for my endorsement of digital paytech.
- ② Accountability for the loss of followers & losses in my approach.
- ③ Integrity and Honesty acknowledging my shortcomings & faults.
- ④ Law-abiding & commitment to rule of law by cooperating fully with investigating agencies
- ⑤ Compassion & empathy with my followers whose money has been lost due to my endorsement.
- ⑥ Transparency in disclosing my interests and approach behind

the endorsement.

⑥ Ethical ~~values~~ ^{issues} in the case →

① Me →

- ① Transparency, responsibility & accountability
- ② Compassion, empathy for my followers etc
- ③ Concern for money of my followers
- ④ Rule abidance and laws related to endorsement & "endorsement know hows" recently released by government.

② Digital paytech →

- ① dishonest practices leading to unethical profits
- ② Corruption leading to profit over people
- ③ Lack of law abiding nature as per ESG goals
- ④ Lack of respect for people's confidence

③ My followers

- ① lack of critical thinking & herd behavior
- ② lack of financial intelligence to use their funds wisely
- ③ emotional breakdown due to losses

④ Government → ① Knee jerk changes in rules

- ② lack of stakeholder consultation
- ③ lack of time to companies to comply with new rules

⑤ Options available to me →

① Stay quiet →

- ① merits
- ② saves personal interest
- ③ saves from legal proceedings

- ① merits
- ② Against professional value & conduct
- ③ can lead to loss of confidence of followers

- ④ Issue a public apology, give up revenue from endorsement & commit to cooperate with the

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

10. The government has proposed a phased strategic disinvestment of the State Public Sector Bank, allowing private companies to acquire stakes and manage various banking operations. This decision has sparked widespread outrage among the bank employees, leading to a strike. As the head of the workers' union, you attended a crucial meeting with state officials, where they outlined issues such as inefficiency, corruption, and deteriorating service quality. The officials presented data showing that the bank has been operating at a significant loss for several years, with mounting non-performing assets (NPAs), outdated technology, and increasing customer complaints about poor service.

In response, you presented the workers' perspective, emphasising their long-standing grievances. The employees are concerned about job security, fearing that privatisation will lead to mass layoffs, reduced benefits, and a loss of the job stability traditionally associated with public sector employment. There are also concerns about the potential for increased fees and reduced access to banking services for lower-income customers.

Meanwhile, the state public sector bank is in a dire state. Branches are frequently understaffed, leading to long queues and delays, and customers are facing issues with accessing basic banking services, leading to a massive public outcry. The media has picked up the story, with reports highlighting the plight of the employees and the inconvenience to the public. The situation is tense, with public protests growing louder and the strike showing no signs of abating.

The deadlock between the two parties has intensified, with neither side willing to compromise. Amidst this standoff, state officials have approached you with an offer of a substantial bribe and other perks to secure your compliance with the privatisation plan. They argue that this phased approach is necessary to modernize the banking sector, attract investment, and ensure sustainable operations.

- What are the ethical issues involved in the given case?
- What are the options available to you? Evaluate each of these options and choose the option you would adopt giving reasons.
- Based on the given case study, mention steps taken to improve the banking sector in India.

(20 marks, 250 words)

Recently, collapse of Yesbank,
Punjab & Maharashtra bank due to
inefficiencies has highlighted the
vulnerabilities of India's banking
sector as highlighted in above case

Study

① Ethical issues involved in case →

Me →

- ① Public interest vs Professional duties of me as a worker union leader
- ② Personal interest vs interest of workers leading to a conflict of interests
- ③ Summum Bonum by reforms in public sector banks vs interests of workers in them
- ④ Personal values of integrity vs the bribery offered to me
- ⑤ My duties as an ethical leader to save interest of employees

Employees →

- ① Their careers at stake
- ② Their confidence in me as their leader to represent their interests

VAJIRAM & RAVI

State officials → ① Means vs Ends → using any means for reforms
 ② Neglect of interest of employees

Public at large →

- ① Poor work culture (eg) SBI's work culture
- ② Lack of quality service delivery.
- ③ Economy's health due to efficiency by privatisation.

④ Options available to me →

① Accept bribe & mislead the employers & workers →

Merits

- ① Personal benefit
- ② Good rapport with official
- ③ Reforms leading to efficiencies

Demerits

- ① Loss of confidence of workers
- ② Corruption, crisis of conscience

④ Deny Bribe and set on agitation against Reforms →

Merits
 ① Confidence of people

Demerits
 ① Bad for public service delivery

- ① Morals & ethics ensured.
- ② Bad for economy at large

③. Safeguards for existing employees, steps to improve work culture by technological and code of ethics & code of conduct rules and phased execution of reforms.

- Merits
- ① win-win situation
- ② Ensured morals & ethical leadership
- Demerits
- ① Can be time & effort consuming

I would choose The third option

- ① Ensure rights of workers & public interest & health of economy
- ② Justice with all was done
- ③ Ensured my morals & ethical framework
- ④ Example of ethical leadership
- ⑤ Concern for common good, National interest & economic health.

- ① Steps taken for banking sector →
- ① Asset quality Review, 4 R's focussing on Reconstruction, Review etc.
 - ② Insolvency & Bankruptcy Code
 - ③ Merger of Public sector bank
e.g. State Bank of Patiala merged with SBI.
 - ④ Basel III norms implemented by Government & RBI
 - ⑤ Regular stress tests & RBI's supervision
 - ⑥ Technological integration like OCEN, account aggregator framework etc.
- Banking sector as Economic Survey held is crucial for vision of VIKSIT BHARAT @ 2047
- Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

11. Anil Gupta, founder of ABC industries, decided to appoint his son Rohan Gupta as the new CEO of the company despite his distaste for family business. This decision side-lined several experienced and talented executives who had been with the company for decades.

With Rohan Gupta at the helm, many senior executives found their roles diminished. Mr. Suresh Mehta, the former head of operations with over 25 years of experience, was moved to a less influential position. Similarly, Ms. Anjali Desai, a renowned marketing strategist, saw her projects shelved in favour of initiatives proposed by Rohan's close associates. This resulted in a significant portion of the company's top talent sitting idle, leading to frustration and a decline in morale.

Rohan's tenure was marked by a series of poor strategic decisions. His decision to delve into unrelated sectors such as real estate and retail without adequate research or planning, just based on his friend's suggestion. These ventures drained the company's resources and failed to generate expected returns.

The side-lining of experienced executives and the influx of Rohan's inexperienced associates led to significant internal conflicts. Disagreements on strategic directions and management practices became common, creating a toxic work environment. The board of directors was often split, with one faction supporting Rohan and the other backing the side-lined senior executives. This infighting made it difficult to implement cohesive strategies, weakening the company's market position.

Soon, ABC Industries had lost a significant portion of its market share to competitors. The company's financial health deteriorated, and it was forced to lay off a substantial part of its workforce.

- What are the ethical issues involved in this case?
- What action should Anil Gupta take for the resurgence of the company?
- What steps have been taken by the government to improve corporate governance in India?

(20 marks, 250 words)

① Kautilya held that a leader is like a "Nabhi" or "centre" of the organisation giving it a direction for achievement of the goals. It is aptly shown in this case study.

① ethical issues involved in the case →

Anil Gupta →

- ① Favouritism & Nepotism
- ② Lack of concern of talented employees
- ③ Lack of fair opportunity & competition.
- ④ Corruption

Rohan Gupta →

- ① Lack of competitiveness & interest in delivering his duties
- ② Improfessional management of company's affairs
- ③ Lack of empathy, recognition & compassion for co-workers
- ④ Favouritism in employee selection
- ⑤ Transfer's use as carrot & stick
- ⑥ Undue influence from outsiders
- ⑦ Lack of corporate ethics

Employees →

- ① poor work culture.
- ② lack of recognition to talent.
- ③ Untrained leadership & lack of emotional intelligence, empathy etc.

ABC Industries →

- ① work culture & image of the company.
- ② profitability & survival at stake
- ③ corporate ethics & ESG goals are at stake

b. Actions to be taken by Anil Gupta for resurgence of company →

- ① Remove his son Poojan Gupta from CEO post and issue an apology for nepotism.

② Employees →

- ① Re-allotment of posts to employees as per their expertise

- ② Improved work culture by reforms like code of ethics & code of conducts
- ③ Involvement of employees in decisions of the company
- ④ Recognition of their talent & contribution
- ③ Business decisions to
① Proper strategies to gain the lost ground
- ② keep an eye on strategies of the competitors
- ③ close unsustainable lines of businesses
- ④ Right executive at right place for efficient management
- ⑤ Encourage projects of the employees like that of Ms. Anyali Desai's profitable project
- ⑥ Proper work culture guided by corporate ethics

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

① Steps taken for corporate governance improvement →

- ① Companies Act 2013 with Independent directors etc.
 - ② Business sustainability & Responsibility Report of SEBI.
 - ③ separation of Chairman & MD posts.
 - ④ ESG goals parameters for the companies.
 - ⑤ SEBI Code on corporate governance.
 - ⑥ National guidelines on Responsible Business conduct.
 - ⑦ Recommendations of Uday Kotak Committee & Jyoti Srinivas Committee for corporate governance.
- act as "agents of change" in India's future

Students should not write anything inside the box.

Introduction	Suggestions: <u>liberalize</u> <u>corup.</u>
Body	
Conclusion	
Presentation	
Marks:	

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

12. Ms. Radhika, a dedicated civil servant tasked with overseeing the Right to Education (RTE) implementation in her state, is jolted by the tragic death of Rani, a Dalit student, who succumbed to injuries inflicted by a teacher's violent assault. The incident rapidly gains media attention, sparking intense demands for accountability and justice from the opposition.

Reflecting on her past visits to schools, Ms. Radhika remembers Rani as a promising and eager learner, whose enthusiasm was marred by the harsh reality of social exclusion. Rani's caste marked her for isolation, both from peers and teachers. She recalls the evident disparity in her treatment—fewer opportunities, less attention, and unfair bias directly linked to her caste identity.

Upon deeper scrutiny, Ms. Radhika uncovers systemic flaws within the urban education framework. Complaints about caste discrimination during school admissions surfaced, revealing a failure to uphold RTE's core tenets. Admission policies and classroom environments perpetuated caste biases, with students from marginalised backgrounds facing segregation and unfair treatment. Educational materials often reinforced caste prejudices, while parents from lower-caste communities struggled to engage in their children's schooling due to systemic barriers.

The situation deteriorates further when local politicians, motivated by caste biases, attempt to suppress the incident, thus obstructing justice for Rani. Political pressure influences the administration to downplay the issue, risking the concealment of the deeper, systemic inequalities in urban education. Ms. Radhika faces a daunting challenge: addressing these injustices while navigating potential backlash from influential communities and safeguarding her own career amidst the turmoil.

- What are the ethical issues involved in the given case for Ms. Radhika?
- List the moral values that will guide her.
- How can Ms. Radhika ethically navigate the entrenched nature of caste-based discrimination within the urban education system? (20 marks, 250 words)

Caste system is a cancer for Indian society and it has to be eradicated if we want to build a united India
→ Dr. B.R. Ambedkar

- ① Ethical issues for Paduka →
- ① Constitutional values like right to equality under article 14-18 and right to education under article 21A
- ② Personal values like honesty, integrity, perseverance etc.
- ③ Categorical imperative of Kant focussing on human dignity of all
- ④ Pressure from political class and dominant community
- ⑤ Call of duty, courage of conviction and dedication to public service
- ⑥ professional ethics and code of conduct in duty delivery
- ⑦ Compassion & empathy for weaker sections
- ⑧ Justice to Rani and dalit

community at large

- ① Moral values that will guide her →
- ① Empathy & compassion for poor & debt students
- ② Integrity & honesty in her public service delivery.
- ③ Courage, fortitude to face outside pressure
- ④ Constitutional morality to implement laws in letter & spirit
- ⑤ 'dedication' to public service & call of duty
- ⑥ 'Dedication of service' to do the duty without fear or favour, ill will, prejudices etc.

- ⑦ Objectivity, selflessness and non partisanship with impartiality to provide quality service to all
- ⑧ Law abidance to code of conduct for All India service Rules etc.
- ⑨ Course of action by Radhika →
- ⑩ Constitution of committee for investigation of Pani's death & punishment to culprits.
- ⑪ Special committee to review the practices & syllabus of environment of schools that reinforces caste system.
- ⑫ Redesigning the educational curriculum and admission procedures

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

- ④ Law implementation like SC & ST Prevention of Atrocities Act
 - ⑤ Behavioral & Attitudinal changes
 - Ⓐ Campaigns for social change & debt empowerment
 - Ⓑ promote social reforms by inter cast marriages
 - Ⓒ Educating public opinion by campaigns, Nukkad Natak
 - Ⓓ Use social media for behavioral change campaigns
 - ⑥ strict punishment for caste based discrimination
 - ⑦ control hate speech by politicians
 - ⑧ Schools, teachers & students will act as agents of change
- a comprehensive caste system needs approach to eradicate this social

Introduction
Body
Conclusion
Presentation
Marks:

Suggestions:

eradicating
evil by
administrative
skill &
political will.

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

Space for Rough Work



VAJIRAM & RAVI

(Don't write anything in this part)

VAJIRAM & RAVI

(Don't write anything in this part)

Space for Rough Work

