

# VAJIRAM & RAVI

SURE SHOT TEST SERIES FLT 2024

## GENERAL STUDIES Ethics Full Length Test Test - 8 (GS 4)

Time allowed: Three Hours

Maximum Marks: 250

ADMIN. NO.: 1 6 0 0 0 2 4 2

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SUBMISSION DATE: 6/9/24

**UPSE CSE 2025  
AIR - 606**

### QUESTION PAPER SPECIFIC INSTRUCTIONS

**Please read each of the following instructions carefully before attempting questions:**

There are **TWELVE** questions printed in **ENGLISH**. All the questions are compulsory.

The number of marks carried by a question/ part is indicated against it. Word limit in questions, wherever specified, should be adhered to. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Q No.	Marks	Q No.	Marks	Q No.	Marks
Q1 a)	/10	Q4 a)	/10	Q8	/20
b)	/10	b)	/10	Q9	/20
Q2 a)	/10	Q5 a)	/10	Q10	/20
b)	/10	b)	/10	Q11	/20
Q3 a)	/10	Q6 a)	/10	Q12	/20
b)	/10	b)	/10	Total	/250
c)	/10	Q7	/20		

### **Follow these steps to avail the facility of mentoring –**

1. Go through the soft copy of your evaluated answer sheet and analyse all the comments and suggestions given.
2. Call 9717565805 between 11:00 am to 5:00 pm to fix your mentoring slot.
3. Please follow the mentoring appointment timings properly.

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language and Articulation						
Structure and Presentation						
Conceptual clarity and Content						
Number of Attempted questions						

### Evaluator/Reviewer Suggestions





## Section - A

Answer the following in not more than 150 words each: Each Question carries 10 marks (10marks x 13 = 130 marks)

1. a) Differentiate moral absolutism from ethical pluralism with suitable examples. (10 marks, 150 words)

Moral Absolutism is the absolute (fixed) nature of moral values even amidst change in space/time.

(eg) Peace, Truth etc.

Ethical pluralism is the relative nature of moral values according to spacio-cultural background & time.

(eg) Capital Punishment, Abortion.

This highlights the debate b/w ethical universalism and ethical relativism.

Even after long history of mankind certain fundamental human

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values have remained constant.

- 1) Liberty of an Individual
- 2) Equality of treatment, opportunity
- 3) Justice of providing what is due?
- 4) Truth for removing falsehood.

While other values have evolved over time and differ from cultures

- 1) Traditional practices & Dresses.  
(eg) Burqa in muslim
- 2) Conservatism vs Modernity
- 3) Right to life to fetus vs Right to bodily integrity of mother in abortion
- 4) Capital punishment abolished in EU but not in US.

Hence, <sup>Moral</sup> Absolutism with virtuous character along relativity for tolerance is way ahead.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

b) Analyse the ethical implications of using generative artificial intelligence in creative industries. (10 marks, 150 words)

Generative Artificial Intelligence is the use of AI GPT model for large language model based prediction from big data - (eg) ChatGPT by openAI

Ethical implication for Creative Industry

- ① Plagiarism due to use of creative data for modelling & GPT training.
- ② Loss of Authentic expression of creator due to their particular style being copied.
- ③ Competition from GenAI in their livelihood creation.
- ④ deepfakes of the one's creative

expression affecting personal dignity and privacy

⑤ Lack of creativity by brain due use of Gen AI for personal portfolio.

## Way Forward

① Data protection Act like GDPR by EU DPDA by India.

② Framework for regulation of AI.  
(eg) EU's AI Act

③ Ethical principles (eg) Asilomar principles

④ Responsible use of AI

~~However, creative~~  
Though, Any machine is better than man but man with machine is better than any machine

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

2. a) How can implementing citizen charters enhance transparency and combat corruption in public institutions? Support your answer with suitable examples.

(10 marks, 150 words)

Citizen charter is the public framework of organisational services, duties and grievance redressal mechanism.

## Implementing Citizen charters

for transparency

1) public disclosure of services provided along with timeline

2) consumer awareness of the duties of the service provider

(eg) Railway's charter



for Combating corruption :-

1) Grievance redressal mechanism for quick service delivery

2) legal framework for making the official accountable to the public

(eg) RBI's ombudsman

3) better Quality and standard of service by reducing corruption.

4) Value for money for customer satisfaction. hence, needed efficient profit making organisation without corruption for reduced gain

Hence, Citizen charter through Sevottam model (2<sup>nd</sup> ARC) should be implemented for true Public devotion to duty and Good Governance.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

- b) What are the key teachings of Thiruvalluvar, and how are they relevant in today's world? (10 marks, 150 words)

Thiruvalluvar was Sangam age (5<sup>th</sup> BC - 3<sup>rd</sup> AD) poet and author of Thiukkural, a pioneer Tamil work of literature.

## Key Teachings

- ① Aham (love) and Puram (war) based society
- ② Moral stories to sensitize public about values (eg) Cobbler & expensive Saree
- ③ Social morality as a guide via inculcation of good behaviour for a peaceful society

## Relevance

- ① virtue ethics of development

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of moral character / personality amidst populist masculinity

(eg) Animal movie

② Social order amidst rising tendency for individualism

(eg) Boy killing delivery boy for iPhone

③ Moral stories as a guide amidst materialistic hedonism in society

(eg) Pooja Singhel Corruption Thankhand

④ notion of love for brotherhood and tolerance amidst hatred

(eg) Udeipur tailor killed due to Religious fundamentalism.

Hence, Thiruvalluvar provides a beacon of hope for being virtuous person amidst societal evil.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

3. What does each of the following quotations mean to you in the present context?  
a) "In a conflict between the heart and the brain, follow your heart" - Swami Vivekananda  
(10 marks, 150 words)

Swami Vivekananda, emphasises the priority of emotions over reason when in moral conflict.

## Meaning in Present Context

- ① Utilitarianism → bend of means  
eg ~~breaking~~ exception for PDS to a hungry old lady
- ② Compassion → service of people  
eg Mother Teresa service leprosy patients of foreign country
- ③ Emotional Intelligence → :  
Courage of Conviction → Intuitive calling to take action  
eg whistleblowing by <sup>IES</sup> Satyendra for exposing corruption

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4) Public Service attitude → helping poor

(eg) connecting beggar to NGO shelter despite being late for work.

5) Gender equality

(eg) husband with upbringing in patriarchal society allowing wife to work

6) Social equality

(eg) Brahman being friend with Dalit despite sanctioned from Varna system to remain Pure

~~However~~ However, blind of heart and mind through emotional Intelligence is needed for right action.  
(not being manipulated by politician!)

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

b) To see what is right and not do it is the want of courage - Confucius

(10 marks, 150 words)

Confucius highlights the significance of courage in securing what is right.

(eg) whistleblowing by ~~reced~~ S. Manjunath.

Meaning in Present context

① lack of courage of conviction leads to perpetration of Injustice

(eg) oppressive labour condition in Mining.

② Courage helps secure ethically sight action

(eg) Ashok Khenka against Corruption

③ It helps secure democratic principles

(eg) P. N. Sheshan as election Commissioner

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④ Courage makes one being transparent

(eg) M. Sugayam disclosing all family assets to public.

⑤ helps in being Responsible

(eg) Lal Bahadur Shastri resigning after railway accident

⑥ Help fight mighty forces

(eg) Gandhi, Bhagat Singh.

Hence, the dilemma between the right action is of choice and courage.

One should remain Integral to the conscience for finding the

Truth in the world.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

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- c) Our prime purpose in this life is to help others. And if you can't help them, at least don't hurt them- Dalai Lama (10 marks, 150 words)

Through above quote, Dalai Lama highlights the purpose led life of helping others, abstaining from hurting others.

## Meaning in present context

- ① Inclusive development  
(eg) Welfare scheme for poor like PDS
- ② Collaborative approach  
(eg) Cooperative sector like ANUL
- ③ Compassion for removing suffering  
(eg) Hamara Bachapan NGO. against Child Trafficking
- ④ Purpose led work  
(eg) Indira Nooyi - Impact Investing

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⑤ Public service

(eg) Kailash Satyamevhi for child rights

Not hurting others

① abstaining from all environmental impact (eg) Polluting Industry

② Products affecting the health of consumer (eg) lead in Maggie

③ Corruption in bridge leading to collapse and loss of lives (eg) Bihar

Hence, Purpose of Daridra Narayane and Sarvodaya will lead to meaningful life.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

4. a) Attitude shapes our perceptions and intentions, but behaviour is the tangible expression of these internal states in real-world actions. Discuss.

(10 marks, 150 words)

Attitude is the learned predisposition to act and behave in a particular way towards thing / person

(eg) Patriarchal attitude

Attitude shaping →

1) Perception

↳ optimistic attitude towards work being done (eg) Shreedharan

↳ Negative attitude of klik

(eg) lunatic seeing don in everyone

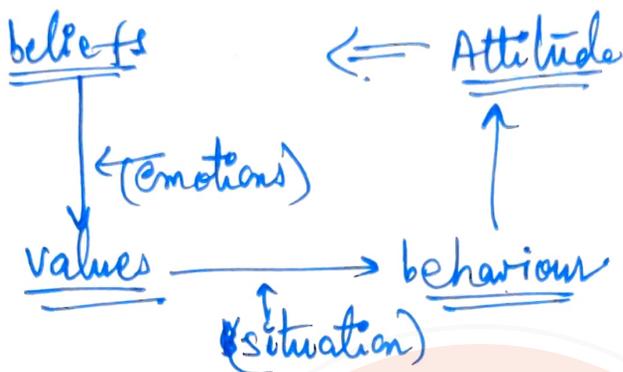
2) Intentions

↳ Religious attitude → priority to God (eg) defending God for criticism by Atheist

↳ Service attitude

(eg) Abdul Kalam as President

## Behaviour



- tangible expression

- 1) behaviour to domestic violence due to deep rooted patriarchy
- 2) hatred towards Dalit due to caste hierarchy

Hence, Attitude must be shaped through value based education for a well-informed citizen in a egalitarian Society

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks :	

- b) How does emotional intelligence contribute to overcoming challenges and achieving success in high-stress environments? Discuss its impact on resilience and decision-making. (10 marks, 150 words)

Emotional Intelligence is the ability to assess and manage one's and others emotions (Daniel Goleman)

EQ helping overcoming challenges

- ① Self-assessment of emotions for stress handling and ~~tasking~~ gauging environmental impact
- ② Self-regulation for maintaining calmness in stress situation
- (eg) Dhoni during World cup final.
- ③ Motivation to work showcasing commitment to finish task
- (eg) E. Sreedharan stopwatch for completing project

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④ Social skills for managing team & crowd (eg) IPS chetan singing national anthem for calming crowd.

## Impact on ~~resist~~

① Resilience :-

↳ develops fortitude (eg) Gandhiji

↳ bounce back (eg) Chandrayan 3 after failure.

② Decision-making

↳ objective decision (eg) Crowd dispersing

↳ resolving conflicts

(eg) Ashok Khanna's Integral despite political pressure.

Hence, Emotional Intelligence should be cultivated for better management.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

5. a) What are the ethical concerns surrounding developed nations setting climate targets for developing countries without providing adequate financial support?

(10 marks, 150 words)

Climate change has led to Global Warming (1.1°C) and extreme weather events (eg) Kerala landslide.

## Ethical concerns

- ① Incapable developing countries of technology and finance to tackle climate change.
- ② Moral duty of developed country due to their historical contribution after Industrial revolution.
- ③ unequal impact of climate change on developing countries due to their high vulnerability.

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④ Global collaboration needed for fighting global menace.

⑤ violated principle of Ukandaira Kutumbakan - World as one family

⑥ Climate Justice to developing countries through affirmative action

⑦ violation of rule of law

eg Paris Agreement

Way Forward

- climate aid
- Transfer of technology
- Collaboration eg ICA

Hence, there is no plan B since there is no planet B.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

- b) Misusing of benefits intended for the weaker sections of society leads to various moral consequences. Discuss. How can such misuse be prevented to ensure equitable distribution of resources? (10 marks, 150 words)

Various welfare schemes are there for uplifting vulnerable population

(eg) MANREGA

However, misuse

- 1) Ghost beneficiary  
(eg) PDS in Bihar
- 2) leakage in transfer  
(eg) Rajiv Gandhi said ₹ 1 reaches only ₹ 0.15
- 3) Red tapism with certificate  
(eg) ~~Shro~~ Aadhar verification
- 4) favouritism  
(eg) PM Awas in name of relatives
- 5) delay in use  
(eg) Nishcheye fund 50% unused

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## step to prevent misuse

- 1) Transparency through e-~~audit~~ governance
- 2) Accountability through Social Audit  
(eg) MGNREGA
- 3) Moral character building  
(eg) Mission Karmayogi
- 4) Probity via innovation  
(eg) e-Vigil APP
- 5) Media (eg) RTI

Hence, Gandhian principle of Sarvodaya through Antyodaya should be secured via efficient welfare schemes

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

6. a) Explore the role of conscience in upholding personal integrity and fostering moral responsibility. (10 marks, 150 words)

Conscience is the inner voice of calling for moral situation.

## Role of Conscience

### 1) Personal Integrity

1) guides behaviour

(eg) Robber returning Covid vaccine in Haryana.

2) courage of conviction

(eg) Gauri Lankesh media operation

3) Honesty

(eg) Gandhi in ray experiments with Truth

4) Devotion to duty

(eg) M. Vishveshwara Mysuru using public resources only at work

## 2) Moral Responsibility

1) makes self accountable

(eg) Suresh Babbar resigning as minister

2). stint against corruption

(eg) Durga Shakti Nepal against Sand mafia

3) extra steps

(eg) Harish chandra Dasari  
SHE-Toilet (mobile) in fair.

Hence, ~~Con~~ Conscience is the highest  
court of appeal than the court  
of law. (Gandhiji)

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

- b) How should individuals address ethical dilemmas where adherence to organisational policies conflicts with personal moral principles? Illustrate with suitable examples. (10 marks, 150 words)

Ethical dilemmas are conflict between two equally contrasting values.

(eg) Rule of law vs Compassion  
often organisational policies

Conflict with ethical dilemmas.

(eg) unethical practice to secure customers via duping.

To resolve ethical dilemmas

- 1) Assessment of conflicting values
- 2) Finding out the priority of value for the organisation
- 3) Determining short term and long term impact of it

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(eg) dilemma between rule of law vs PDS to old lady.  
can be resolved with one time exception and securing certificate / documents for her for later rules adherence.



Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks :	

## Section - B

Answer the following in not more than 250 words each: Each Question carries 20 marks (20marks x 06 = 120 marks)

7. DCP Aakash, a seasoned police officer, finds himself in a complex situation when he marries Sub Inspector Shipra. Although Shipra doesn't directly report to Aakash, he is responsible for evaluating her performance. Meanwhile, Dinesh, a colleague, raises concerns about favouritism in Shipra's performance ratings. Dinesh repeatedly complains to DIG Samar about Aakash's alleged bias toward Shipra. Despite the inquiries, no evidence of preferential treatment is found. Aakash officially reprimands Dinesh for unprofessional behaviour, emphasising the importance of maintaining professional dignity and decorum. Frustrated, Dinesh writes an anonymous email to the local press, exposing Shipra's unresolved marital status with her first husband. The email inaccurately characterises Shipra and Aakash's relationship as 'adulterous,' despite there being no basis for such claims. News channels and social media seizes the opportunity, publishing sensational stories about Shipra's past. Interviews with Shipra's college friends, neighbours, and relatives add fuel to the fire. The entire town becomes embroiled in gossip and speculation. Aakash, determined to uncover the truth, turns to his IT expert friend who traces the anonymous email back to Dinesh's home computer, revealing the source of the scandal.

a) What are the ethical issues involved in this case?

b) What action would DIG Samar to ensure internal discipline within the police department? (20 marks, 250 words)

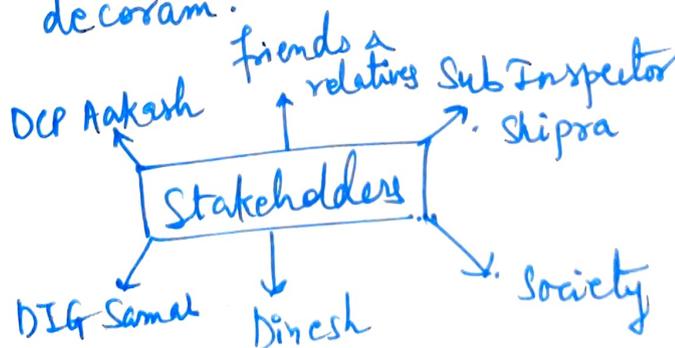
The case study highlights the issue of work culture jealousy by Dinesh towards DCP Aakash, which led him to spread rumours about them on public medium.

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## (a) Ethical Issues involved

- ① Public defamation of colleague despite no objective evidence
- ② Allegation on women's character by posing relationship as 'adulterous'
- ③ Social reaction to such issue fueling fire based on rumours without evidence checking
- ④ Unprofessional work environment affecting professional dignity and decoram.

(b)



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⑥ Action to be taken by DIG  
Samar

1) open and transparent work  
culture by providing space  
for intermingling of colleagues

eg lunch mess.

2) Respecting one's private life  
based on his virtuous character  
by developing sensitivity in  
employees

3) Work-life balance for adequate  
stress handling of such issues

4) Team bonding through regular  
group activities like sports,  
game playing

5) Gender sensitization of employee through Social and emotional learning (SEL)

(eg) Dream for Dream NGO.

6) Resolution of internal disputes by mediation via him

Hence, such unprofessional behaviours may lead to inefficiency and lack of motivation in work. Therefore, correcting it is significant for robust police administration.

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8. In a landmark decision, the Supreme Court halted all mining activities in the Aravalli Hills to prevent environmental degradation and preserve the ecological balance. Despite this, illegal stone mining persisted in a border district of the affected state, facilitated by local goons and politicians.

A young and dynamic Superintendent of Police (SP) takes charge in the affected district, vowing to halt the stone mining racket.

During a surprise inspection, the SP's team intercepts a loaded truck with illegally mined stones attempting to escape the mining area. The confrontation turns fatal when the truck driver runs over the SP, leaving him dead at the scene. Despite filing an FIR, the police struggle to make headway in the case for months.

Sahoo, an investigative journalist working for a prominent TV channel, took it upon himself to delve into the case. Within a few weeks, through interactions with locals, members of the mining mafia, and government officials, he uncovered a complex web of corruption. His investigation revealed that the stone mining operations were being conducted with the tacit approval of corrupt police officers and influential politicians.

The local Member of Legislative Assembly (MLA), known to be very close to the Chief Minister, was deeply involved in the illegal activities.

Sahoo compiled his findings into a comprehensive report and presented it to the Chief Managing Director (CMD) of his TV channel. However, the CMD, after reviewing the report, advised Sahoo against making the story public. He disclosed that the implicated MLA was a relative of the TV channel's owner and held a substantive unofficial share in the channel. The CMD further offered to take care of Sahoo's promotion and salary hike, as well as adjust the soft loan of 40 lakhs taken for his son's chronic illness, if Sahoo handed over the investigative report and refrained from publishing it.

- What are the ethical dilemmas being faced by Sahoo?
- What are the options available with Sahoo to cope up with the situation? Critically evaluate/examine each of the options identified by Sahoo.

(20 marks, 250 words)

The above case study highlights the complex web of corruption and nexus (Vohra Committee) which lead to loss of life of young



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- ④ violation of SC order of hauling  
mining
- ⑤ Corruption by government officials
- ⑥ Crony Capitalism with CMD  
of TV channel & MLA

⑥ options available :-

① Accept the offer to adjust soft loan

Merit	Demerit
1) Personal Safety	1) Crisis of Conscience
2) Son's health secured	2) Justice denied
3) No financial burden	3) dereliction of duty

② File a police case against CMD  
of involvement in case

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merit	Demerit
1) Personal responsibility taken	1) Possible personal repercussion 2) Nexus will help him break free.

③ Make the story public anyways

merit	Demerit
1) No crisis of Conscience 2) Adhered to Integrity 3) Justice secured	1) Loss of livelihood possible 2) Financial burden of soft loan 3) Threat to life

Hence, Sahoo should take up the option - ③ as it is most appropriate for him to secure his duty and justice to the SP

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through formation of public opinion against nexus of corrupt officials and Mafias

even if he does not reveal report. The shelf life of lie is very small. which will come back again to him via his involvement in the nexus.

Hence, following categorical imperative of Kant by following moral duty Sahoo takes the lead to break the chain of nexus, to secure justice to SP.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

9. You are a renowned financial influencer with a substantial online following, celebrated for your astute investment advice. One day, Digital PayTech, a leading company in the digital payments sector, reaches out to you. They hope to leverage your influence to attract more investors and strengthen their position as a market leader. Enthusiastic about the promising growth potential in digital payments and eager to present what seems like an excellent investment opportunity, you agree to endorse Digitalpaytech stocks.

Digital PayTech, a publicly traded entity, has made a name for itself by developing secure and user-friendly digital payment solutions. Their innovative approach has garnered industry acclaim, and they are recognized as pioneers in transforming the payment landscape.

Eager about the partnership, you create engaging content endorsing Digital PayTech's stocks, highlighting their cutting-edge technology and the surging demand for digital payment solutions. Trusting your expertise, your followers invest in Digital PayTech's stocks.

However, unexpected challenges soon arise. New compliance requirements bring in stringent rules on financial reporting and data protection, creating operational hurdles. Changes in licensing and authorization severely impact Digital PayTech's market presence and service offerings. Additionally, heightened security standards necessitate significant investments in cybersecurity. Sudden alterations in fee structures and pricing regulations adversely affect the company's revenue models and profitability. Amidst these challenges, financial mismanagement within Digital PayTech comes to light, casting doubt on the accuracy of their reported financial statements. These cumulative issues lead to a sharp decline in Digital PayTech's stock value, resulting in financial losses for your followers who had invested based on your recommendation.

The financial influencer now faces the challenge of addressing the repercussions of the failed endorsement. Followers express disappointment and frustration, questioning the due diligence process and decision-making behind the recommendation. Legal inquiries and regulatory investigations intensify, adding to the complexity of the situation.

- List the moral values that will guide you.
- What are the ethical issues involved in the given case?
- What are the options available to you? Evaluate each of these options and choose the option you would adopt giving reasons. (20 marks, 250 words)

This case study highlights the moral responsibility of celebrity.

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influential marketing leading to social influence on common man's investment decisions.

## a Moral values as a guide

- ① Integrity in my conduct according to conscience
- ② Responsibility of one's advice towards investors
- ③ Objectivity in rule of law to condemn Digital PayTech if found violating norms.
- ④ Accountability of one's action if found violation of Social media code of conduct

## b Ethical Issues involved

- ① Mindless following of celebrity

influencers for personal investment strategies

- ② Mismanagement in Corporate Governance of Digital PayTech
- ③ Financial loss to Investor from my advice.

(c) options available:-

① Do not speak on the issue

Merit	Demerit
① No direct accountability	1) No following moral responsibility 2) loss of followers

② Criticise the allegation on Digital PayTech and stick to original advice by favouring him

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Merit	Demerit
1) Good relation with Company	1) Not accepting moral failure
2) Next opportunity from them.	2) siding with wrong management

③ Public disclosure of accepting moral responsibility and condemn company management if found unlawful

Merit	Demerit
1) No crisis of Conscience	1) Bad relation with company
2) Moral Responsibility	2) error in advise may lead to decrease in followers.
3) builds credibility with followers	

Based on the above analysis,  
I would choose the option - ③

(Don't write anything in this part)

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(Don't write anything in this part)

by taking the moral responsibility for consequences of my action, being inspired from great leaders like Lal Bahadur Shastri who resigned after Railway accident.

This will ensure consistency in action and develops credibility and virtuous character and upholding rule of law.

As Socrates said,  
'Knowledge is Virtue'

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Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

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(Don't write  
anything in  
this part)

10. The government has proposed a phased strategic disinvestment of the State Public Sector Bank, allowing private companies to acquire stakes and manage various banking operations. This decision has sparked widespread outrage among the bank employees, leading to a strike. As the head of the workers' union, you attended a crucial meeting with state officials, where they outlined issues such as inefficiency, corruption, and deteriorating service quality. The officials presented data showing that the bank has been operating at a significant loss for several years, with mounting non-performing assets (NPAs), outdated technology, and increasing customer complaints about poor service.

In response, you presented the workers' perspective, emphasising their long-standing grievances. The employees are concerned about job security, fearing that privatisation will lead to mass layoffs, reduced benefits, and a loss of the job stability traditionally associated with public sector employment. There are also concerns about the potential for increased fees and reduced access to banking services for lower-income customers.

Meanwhile, the state public sector bank is in a dire state. Branches are frequently understaffed, leading to long queues and delays, and customers are facing issues with accessing basic banking services, leading to a massive public outcry. The media has picked up the story, with reports highlighting the plight of the employees and the inconvenience to the public. The situation is tense, with public protests growing louder and the strike showing no signs of abating.

The deadlock between the two parties has intensified, with neither side willing to compromise. Amidst this standoff, state officials have approached you with an offer of a substantial bribe and other perks to secure your compliance with the privatisation plan. They argue that this phased approach is necessary to modernize the banking sector, attract investment, and ensure sustainable operations.

- What are the ethical issues involved in the given case?
- What are the options available to you? Evaluate each of these options and choose the option you would adopt giving reasons.
- Based on the given case study, mention steps taken to improve the banking sector in India. (20 marks, 250 words)

The above case presents dilemma between efficiency of public sector banks vs Socialist goal of employee rights and affordable public service.

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## a) Ethical issues involved

- 1) offer for bribe by an official for implementing the plan
- 2) employee stability and security of employment
- 3) dire state of public sector bank leading to loss to state exchequer
- 4) dilemma between modernization and traditional status-quo functioning

## b) ① accept the bribe

Merit	Demerit
1) Personal gain	1) Crisis of conscience
2) Privatization → efficient bank	2) Ignored workers' grievances.

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② Do not accept the bribe and side with workers for status-quo

Merit	Demerit
1) No crisis of conscience	1) inefficient bank
2) Secured workers rights	2) ignored corruption

③ Do not accept offer but provide detailed plan for phased transition to fix the efficiency through gradual private participation.

Merit	Demerit
1) Efficiency in Bank	1) Personal loss of possible gain
2) Worker's grievance resolved	2) delayed reforms
3) No crisis of conscience	

I would choose option (3) because it balances the need for efficiency with grievances by employees through Buddhe's Madhyam Marg.

Though, gradual manner but maintaining work culture is in favour of efficiency even if private participation is considered.

Hence, Peace-meal approach is needed.

(c) Steps taken to improve India's Banking Sector

① Merging of public sector banks from 14 to only 4 for optimisation.

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- ② Moral Persuasion by RBI
- ③ Bank Board Bureau → for appointment
- ④ Compliance framework by RBI
- ⑤ stricter norms based on Basel-3 framework

Hence, Robust Banking sector is necessary for Digital revolution in 21st century

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11. Anil Gupta, founder of ABC industries, decided to appoint his son Rohan Gupta as the new CEO of the company despite his distaste for family business. This decision side-lined several experienced and talented executives who had been with the company for decades.

With Rohan Gupta at the helm, many senior executives found their roles diminished. Mr. Suresh Mehta, the former head of operations with over 25 years of experience, was moved to a less influential position. Similarly, Ms. Anjali Desai, a renowned marketing strategist, saw her projects shelved in favour of initiatives proposed by Rohan's close associates. This resulted in a significant portion of the company's top talent sitting idle, leading to frustration and a decline in morale.

Rohan's tenure was marked by a series of poor strategic decisions. His decision to delve into unrelated sectors such as real estate and retail without adequate research or planning, just based on his friend's suggestion. These ventures drained the company's resources and failed to generate expected returns.

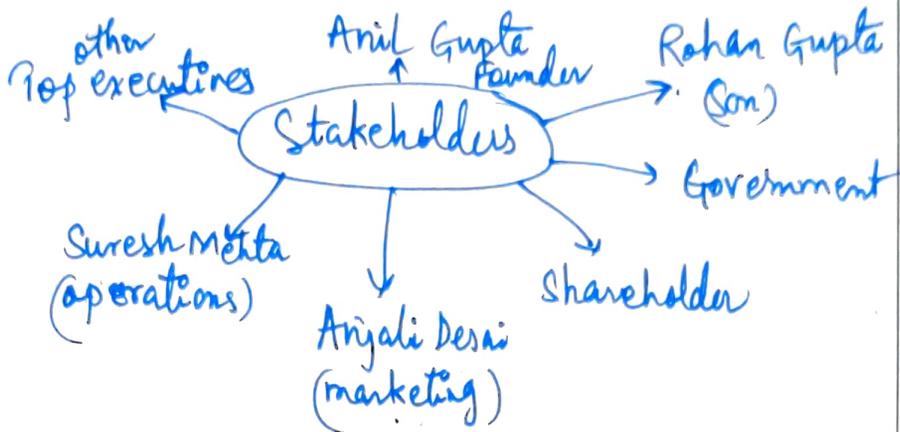
The side-lining of experienced executives and the influx of Rohan's inexperienced associates led to significant internal conflicts. Disagreements on strategic directions and management practices became common, creating a toxic work environment. The board of directors was often split, with one faction supporting Rohan and the other backing the side-lined senior executives. This infighting made it difficult to implement cohesive strategies, weakening the company's market position.

Soon, ABC Industries had lost a significant portion of its market share to competitors. The company's financial health deteriorated, and it was forced to lay off a substantial part of its workforce.

- What are the ethical issues involved in this case?
  - What action should Anil Gupta take for the resurgence of the company?
  - What steps have been taken by the government to improve corporate governance in India?
- (20 marks, 250 words)

The case highlights the issue of nepotism in corporate governance in India affecting efficient functioning of ABC Industries Company.

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## (a) Ethical issues involved

- ① Gandhian sin of wealth without work due to nepotism in company
- ② Ignoring merit & experience of top executives
- ③ poor strategic decisions by Rohan despite available talented senior executives
- ④ Toxic work environment
- ⑤ Inefficient meetings of board of directors

(a) loss of revenue & shareholder investment

(b) Action to be taken by Anil Gupta

- 1) Call a meeting of board of directors along with other Talented top executives.
- 2) Assess the financial position of the company by taking inputs from everyone
- 3) Prepare a plan of action to be taken for reforms.
- 4) based on inputs and experience identify the available Top executive who can implement such task.

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- c) If needed, step down Rohan Gupta for being inefficient and let him learn his mistakes by closely working with senior management.
- b) Rewamped campaign to gain credibility of public in market and gain in share price.

## c Steps taken by Government to improve the corporate governance

- 1) Companies Act, 2013 for standardisation
- 2) atleast 1 women director and  $\frac{1}{3}$ rd independent director
- 3) Audit committee for regular checking of financial health of the company

4) Responsibility of the Independent director to probe internal corrupt practises

5) Recommendation of Uday Katak committee → atleast 10% independent directors.

Hence, No business can thrive without merit. Implementing reforms in Corporate Governance will pave the way for India's goal of developed India by 2049.

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(Don't write anything in this part)

12. Ms. Radhika, a dedicated civil servant tasked with overseeing the Right to Education (RTE) implementation in her state, is jolted by the tragic death of Rani, a Dalit student, who succumbed to injuries inflicted by a teacher's violent assault. The incident rapidly gains media attention, sparking intense demands for accountability and justice from the opposition.

Reflecting on her past visits to schools, Ms. Radhika remembers Rani as a promising and eager learner, whose enthusiasm was marred by the harsh reality of social exclusion. Rani's caste marked her for isolation, both from peers and teachers. She recalls the evident disparity in her treatment—fewer opportunities, less attention, and unfair bias directly linked to her caste identity.

Upon deeper scrutiny, Ms. Radhika uncovers systemic flaws within the urban education framework. Complaints about caste discrimination during school admissions surfaced, revealing a failure to uphold RTE's core tenets. Admission policies and classroom environments perpetuated caste biases, with students from marginalised backgrounds facing segregation and unfair treatment. Educational materials often reinforced caste prejudices, while parents from lower-caste communities struggled to engage in their children's schooling due to systemic barriers.

The situation deteriorates further when local politicians, motivated by caste biases, attempt to suppress the incident, thus obstructing justice for Rani. Political pressure influences the administration to downplay the issue, risking the concealment of the deeper, systemic inequalities in urban education. Ms. Radhika faces a daunting challenge: addressing these injustices while navigating potential backlash from influential communities and safeguarding her own career amidst the turmoil.

- What are the ethical issues involved in the given case for Ms. Radhika?
- List the moral values that will guide her.
- How can Ms. Radhika ethically navigate the entrenched of caste-based discrimination within the urban education system? (20 marks, 250 words)

This case highlights the perpetuating caste discrimination despite 75 years of Independence and state's affirmative action to secure egalitarian society

## a) Ethical issues involved

- 1) Death of Rani (Dalit student) due to teacher's violence
  - 2) use of force by teacher
  - 3) Social exclusion of lower caste from the mainstream society
  - 4) Lack of opportunity for Dalit
  - 5) Political pressure to downplay the issue.
- b) Systematic inequalities in urban education in India.

## b) Moral values as a guide

- 1) Equality between social castes
- 2) Justice to the Rani by making ~~the~~ teacher accountable

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- 3) Right to Education to all children
  - 4) Impartiality in functioning,
  - 5) Public Trust in the education system
- 

© Steps to be taken by Ms. Radhika for systematic resolution of the caste based discrimination.

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- 1) upholding RTE's core Tenets by providing
  - classroom environment free from any prejudices
  - equal access to all caste
  - Revising the education material to teach Equality and inclusivity towards others

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- historical events from the life of Dr. B.R. Ambedkar should be added as a inspiration to the kids for securing Social Justice
- 2) Convincing the parents to send their children to schools by promise of safe environment
  - 3) Inclusive work play for teamwork and tolerance
  - 4) Awareness campaigns by school for Right to Education for All
  - 5) developing scientific temper in the children & parents through drama | mukked netaks

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and dialectic form of debates on Caste discrimination.

Hence, Gandhian idea of Harigan

for Dalits and social equality

through Ambedkar's pragmatism is

necessary for removing the menace

of caste discrimination for truly

equal Indian Society

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