

**VAJIRAM & RAVI**  
**MAIN EXAM TEST SERIES (June 2022)**  
**GENERAL STUDIES**  
**Focused Test – 7 (GS Paper 4)**  
**Sectional Paper - 7**

Time allowed: Three Hours

Maximum Marks: 250

ADMIN. NO.:

2 | V | R | 3 | 1 | 7 | 8 | 9

NAME:

CHAITANYA AWASTHI

MOBILE NO.

(compulsory)

EMAIL:

(compulsory)

SUBMISSION DATE:

31 / 8 / 2022

(Compulsory)

**QUESTION PAPER SPECIFIC INSTRUCTIONS**

Please read each of the following instructions carefully before attempting questions:

There are **FOURTEEN** questions printed in **ENGLISH**. All the questions are compulsory.

The number of marks carried by a question/ part is indicated against it. Word limit in questions, wherever specified, should be adhered to. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Q No.	Marks	Q No.	Marks	Q No.	Marks
Q1 (a)	3.5 /10	Q3 (d)	4 /10	Q8	8 /20
(b)	3.5 /10	Q4 (a)	4.5 /10	Q9	10 /20
Q2 (a)	5 /10	(b)	4.5 /10	Q10	10 /20
(a)	2.5 /10	Q5 (a)	3 /10	Q11	10 /20
Q3 (a)	4.5 /10	(b)	3 /10	Q12	10 /20
(b)	2.5 /10	Q6	4.5 /10	Total	105.5
(c)	2.5 /10	Q7	8 /20		250

Follow these steps to avail the facility of mentoring –

1. Go through the soft copy of your evaluated answer sheet and analyse all the comments and suggestions given.
2. Call 9599281519 between 11:00 am to 5:00 pm to fix your mentoring slot.
3. Please follow the mentoring appointment timings properly.

02 SEP 2022

01 SEP 2022

FOR EXAMINATION

REVIEWED

**VAJIRAM & RAVI**

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language and Articulation			✓	✓		
Structure and Presentation		✓	✓			
Conceptual clarity and Content		✓	✓			
Number of Attempted questions	✓	✓				

**Evaluator/Reviewer Suggestions**

Dear Aspirant,

Your strengths:

- You attempted all question in time bound manner that is good.
- Your understanding of subject is good

Areas of Improvement,

- Address demand, avoid over writing in some question.
- Quote, examples are essential use them judiciously.

Judiciously.

- You can make presentation better by diagram in case studies and answers.

Overall well done All the Best.

(Answer questions in NOT MORE than the word limit specified for each in the parenthesis. Content of the answer is more important than its length.)

1.

- (a) Emotional intelligence is highly instrumental for public officials to successfully navigate the various complexities and contradictions they face in both their public and private life. Do you agree?

(10 marks, 150 words)

Emotional Intelligence is the ability to reason with one's emotions and use emotions in reasoning.

Link definition with body part for better intro

Guided by Taylor and Weber's idea on bureaucracy, it was assumed that efficiency is compromised if emotions are allowed to influence rational decisions. Thus impersonality and dehumanisation were regarded as virtues. However, this was challenged by Elton, Mayo etc. through Hawthorne Studies which claimed that human relations facilitated organisational growth. This was further substantiated by Coleman to show that 80% of job's success was contingent upon Emotional Quotient.

write application of EI with examples you may skip major part of this paragraph

#### ⇒ [Advantages of Emotional Intelligence]

- ① Relationships are DNA of Governance and thus leaders are able to create friendly work environment. Productivity ↑↑

Avoid Symbols

- (Q. No.)*  
*write about complexities and contradiction faced by Public officials with example and iFBI application in dealing with these for Ex. Indira Gandhi in upbringing the child and handling office.*  
*try to write conclusion is short 35-40 words maximum*
- ② Leaders with higher Emotional Quotient create better communication structure. Role Clarity ↑  
Inter group conflict ↓ ← Avoid Symbols
  - ③ Holistic improvement of process - Collaboration ↑  
Time Management ↑, Cooperation ↑, Social Capital ↑
  - ④ Self Awareness
    - Strengths
    - Weaknesses
    - Realistic Goals
} Public life & Private life advantages
  - ⑤ Self Motivation
    - Sustained effort
    - resilience
    - Demoralisation ↓
  - ⑥ Self Regulation
    - controlled expressions
    - Objectivity
  - ⑦ Social Skills
    - Tolerance
    - Tactfulness, Sense of Humour
    - Sensitivity
  - ⑧ Empathy.

Thus all the above advantages are instrumental in navigating challenges of public and private lives. The foundation of all ethical systems is an individual and hence emotional intelligence in private life and values reinforces positive impacts in public sphere. As Roosevelt remarked, "No one cares how much you knew, until they know how much you care."

- (b) Why, sometimes, it is felt that suitably modifying people's attitudes is critical for maximizing policy outcomes? Explain various tools at disposal of an administrator to change people's attitudes.

(10 marks, 150 words)

Attitude is the lasting evaluation of various aspects of our social world. It is deep seated and directly influences our behaviours.

Any policy is only as good as its implementation. Institutional reforms can't achieve much without societal support. Individuals thus become not just targets but facilitators of policy reforms. Therefore, modifying attitudes to become congruent to policy objectives serves the twin purpose of i) ease of implementation ii) positive reinforcement through active betterment of policies and much refined outcomes.

#### • Examples

① Vaccination Drive → Addressing people's apprehensions made them participate and achieve historic 200 Cr. doses.

② Beti Bachao, Beti Padhao → Piplantri village plants 111 trees on birth of girl child. This positive attitude achieves over and above the expected outcomes, cubs social stigmas and sends a message to the rest of the country.

Try  
to  
address  
other  
front  
of attitude

### ③ Swachh Bharat Abhiyan

- ↳ what started as a cleanliness drive, revolutionised into an unprecedented movement covering access to toilets, sanitary spaces etc.
- ↳ People's changed attitude towards hygiene and active participation maximised policy outcomes.

### • Tools to Change people's Attitudes

An administrator has several avenues:

#### ① Individual

- Rational Arguments
- Personal Connect
- Emotional Appeal

#### ② Institutional

- Laws to curb deviant attitudes
- incentives to legitimise correct attitudes. e.g. Jan Dhan Bank Account
- Reward and Punishment mechanisms to regulate desired outcomes

#### ③ Societal

- Mass Media to educate and make them aware of alternative attitudes
- Role Models and Inspirational Appeals e.g. Amitabh Bachchan for Swachh Bharat
- Civil Society partnership.

*Students should not write anything inside the box*

Try to  
end with  
Conclusion

Introduction	1
Body	2.5
Conclusion	1.5
Presentation	—
Marks:	3.5

Suggestions:

2

- (a) Examine with the help of examples how living in harmony with nature has always been an integral part of Indian cultural traditions and social values.

五

三

(10 marks, 150 words)

"What we do to our forests is but a mirror reflection of what we are doing to ourselves and to each other."

## - Matiatua Caudii

Since time immemorial, living in harmony with nature and the Existential Oneness has remained a core theme in Indian traditions and values. Its manifestations are :

Good  
intro  
to begin  
with  
quotes

Avoiding waste and pollution in our lives and work for the sake of the environment

Mother Goddess of Indus Valley Civilization  
depicting reverence for Earth's productivity

alpha  
numerical  
class

Vedas preach "Prakriti Rakshiti Rakshita" i.e.  
if you protect Nature, it protects you.

Ques 10 Concept of ecological interdependence and respect in Scopinashad.

## 4. Reverence and worship of forces of nature by Aryans.

↳ Ashoka's edicts reflecting King's duty to protect trees and wildlife

# VAJIRAM & RAVI

Also  
 Indra for rain,  
 Vayu for water  
 Vayu -  
 for air  
 five  
 elements  
 of human  
 vayu, Jal,  
 Agni, Raithi  
 and  
 Aakash etc.

- ↳ Buddhism, Jainism and Other religious stress on Ahimsa
- ↳ Literature like Panchatantra and Kalidasa's works had nature and its respect at core.
- ↳ Paintings, Music and literature of Medieval India also reflected the ethics. e.g. Kabir, Nanak, Tansen etc.
- ↳ Associations with religion and deities accorded sacred status to plants and wildlife.
  - ↳ Karnataka's sacred groves, Tulsi still planted & worshipped at homes.
  - ↳ Sheshnag, Vishnu's avatars as Turtle, Pig etc.
  - ↳ Vehicles for deities - Mouse, Swan, Tiger etc.

India's values transmogrified into Modern Day Acts:

- ① Gandhiji's Dictum - Earth has enough for need, not greed.
- ② Fundamental Duty to protect environment
- ③ Chipko Movement, Narmada Bachao Andolan
- ④ Project Tiger, Narmada Ganga
- ⑤ India's global leadership in climate action
- ⑥ PM Modi's "Panchamita" at COP 26.

Thus India has exemplified that we do not inherit Earth from ancestors, we borrow it from our children.

Students should not write anything inside the box

Conservation  
 Reserves  
 and  
 community  
 reserves  
 etc.  
 suitable  
 conclusion  
 with present  
 context.

Introduction	Suggestions:
Body	3
Conclusion	1
Presentation	-
Marks:	5

- (b) Kautilya's teachings for running an effective administration and achieving welfare goals remain relevant even today. Justify with suitable illustration.

(10 marks, 150 words)

Kautilya was the adviser to Chandragupta Maurya. His treatise "Asthashashtra", amongst other things, gave a detailed blueprint of successful administration. Some of it is reproduced below testament to his foresight.

### ❖ Effective Administration & Relevance Today

#### ① Vision, Mission, Motivation (NHi)

↳ Kautilya suggests a long term road map, its earnest implementation of near term goals and morale upliftment as three tenets of effective governance.

*Valid arguments as per demand* ↳ PM Gati Shakti seeks to endorse the above and synergise short term and long term efforts.

#### ② Consolidation of Resources (Treasury/Kosha)

↳ Kautilya suggests prioritisation and rationalisation.  
↳ Minimum Government, Maximum Governance  
↳ P-P-P Model, Disinvestiture etc

#### ③ Work Division (Ministry/Amatyā)

↳ Kautilya says, "One wheel alone can't move the chariot."  
↳ Ministerial Portfolios, A-74 provides for Collective Responsibility of Council of Ministers

You may mention Saptanga Theory of Administration.

According to Kautilya Knowledge is Bedrock of statecraft and foreign policy which is based on correlation of several forces which Half represents

Democracy

Seven Angas  
 → Swarmin (King)  
 → Amatya (Minister)  
 → Janapada (Territory)  
 → Durga (Capital city)  
 → Kosha (Treasury)  
 → danda (Judiciary)  
 → Mitry (ally)

you  
 are  
 expected  
 to write  
 above  
 points  
 in detail  
 at present  
 context.

#### ④ Decentralisation

- ↳ Kautilya embraces Principle of Subsidiarity through Bureaucracy and Mandalas
- ↳ Co-operative Federalism, Panchayati Raj etc.

#### ⑤ Trained Officials

- ↳ Kautilya advocates Athashashtra, Nitisashtra, Dandaviti as education for officials
- ↳ Current recruitment systems, Mission Karmayogi etc.

#### ⑥ Firm in Goal, Flexible in Process

- ↳ Kautilya suggests removal of compliance bottlenecks
- ↳ Ending of modern "file culture", risk averse officials and promote humane administration.

#### • [Welfare State] & [Relevance Today]

- ① Kautilya asks Swamy to keep Praja happy through Equality as their trust keeps the State functioning

- ② Honest and Transparent Administration is a must.

↳ present day RTI, Complaint Redressal etc.

- ③ Ethical Profits → Reinvestment in welfare schemes

- ④ Kautilya recommends industry and labour laws to prevent exploitation.

- ⑤ Nyaya and Dharma → Two Cornerstones

- ⑥ Calamity Relief Work and Compensation.

Conclusion - ?

I - 0.5

B - 2

C - 0.5

I - 0.5

3.

- (a) "Five things should be pondered over before you act: Resources, weapons, time, place and deed" - Thirukkural.

(10 marks, 150 words)

The aforementioned statement by Thirukkural elucidates the importance of holistic planning by taking into consideration multi-dimensional perspectives before action.

The given adage is a guide in every sphere of human life but more so in Governance and Statecraft.

Good  
Intro  
with  
linkage.

- ① Resources → be aware of our own constraints to take prudent and feasible actions  
→ helps in (realistic Goal Setting)?
- ② Weapons → be aware of the tools at our disposal to achieve objectives  
→ be aware of our limitations.  
→ helps in realistic Approach
- ③ Time and Place → be aware of the context in which the action is stipulated  
→ choose optimum moment to gain leverage and avoid wastage of resources  
→ Actions vary in time and space

substan  
tiate  
ever  
point  
with  
example

④ Deed ↳ Assess if the action is worth the cost  
 ↳ analyze the tenability of act through several lenses.

History stands witness to the perils of people who overlooked key factors before acting on impulse.

↳ Sri Lanka's economic crisis - myopic view of resources and deed.

↳ Adolf Hitler's failure in Russia - overlooking the harsh winter 'Time'

↳ Failure of Md. Tughluq's policies - unplanned path of implementation overlooking key concerns.

↳ Revolt of 1857 - mismatch between rebels and British tools and resources due to poor planning.

↳ Several startups - Focus on cash burn and short term.

Indian Foreign Policy is an embodiment of Thirukkural's advice carefully balancing its strategic interests through holistic and meticulous planning in contrast to hasty unplanned Urbanisation. As Kautilya said, "By failing to plan, you are planning to fail."

Students should not write anything inside the box

Introduction	1
Body	2
Conclusion	0.5
Presentation	-
Marks:	4.5

- (b) "If a good teacher becomes a soldier, the society will lose a good teacher and get a bad soldier" – Aristotle.

(10 marks, 150 words)

The above statement reflects the importance of differential capabilities for different roles and responsibilities.

It is not essential for a teacher for himself to be good in the art he teaches. This is because teaching is a completely different activity than implementing what is being taught.

It's not about role & responsibilities it is about choice and satisfaction avoid literal meaning take ethical angle you can remember 3 idiots movie

Part-1  
Negatives  
of  
misalignment  
of  
work  
and  
talent  
and  
its effect

Teaching requires a holistic understanding, specificities of students and an infectious optimism to motivate and encourage a positive outlook.

A teacher of a particular discipline teaches much more than just that discipline to empower the child and help him/her face challenges of life not just related to a particular field.

A good teacher therefore like a candle consumes himself to light the path of other students.

Part-2  
Write  
about  
proper  
alignment  
of skill  
and job  
with  
suitable  
example.

A teacher has a bird's-eye-view of a person's capabilities and can hence help him analyze, refine and improve upon his weaknesses. eg. Virat Kohli's coach Raj Kumar helped develop one of the greatest cricketers.

A teacher can channelise identified talent from a young age and help extract true potential even while the person is himself unaware of his own capabilities due to limited perspective. eg. Tennis Player Raducanu's childhood coach

Similar a soldier/student may rise to individual glory, teacher bask in collective glory of having given society multiple people capable of greatness. eg. Deonacharya gave Pandavas, Kauravas and Eklavyas as formidable warriors. Vashishtha and Valmiki too.

Ego, both teacher and figuratively student/soldier are different roles with specific requirements.

As Aristotle also say, "Those who know - do,  
those who understand - teach."

Students should not write anything inside the box

Introduction	0.5
Body	1.5
Conclusion	0.5
Presentation	—
Marks:	2.5

Suggestions:

- (c) "No society can surely be flourishing and happy of which by far the greater part of the numbers are poor and miserable" – Adam Smith.

(10 marks, 150 words)

Inequality  
can't be  
the  
only  
reason  
for  
poverty  
or  
vice-versa

I believe that if a society crumbles under the weight of its own inequalities. Equality and Inclusive Growth are foundational cornerstones of just and prospering societies.

Understanding of poor and miserable are main crux of question.

Inequalities and Exclusionary Outlook are not just infirmities in themselves but also serve as a breeding ground for myriad other societal ills which can handicap social growth. As Aristotle said, "Poverty is the parent of revolution and crimes." For instance when the ridge between the affluent and deprived widens, it leads to resentment towards the former and manifests itself in crimes. Thus, this impacts instability to a society and reverses several developmental gains.

Similarly, people deprived of equal opportunities tend to be lured into illegal channels which disrupt peace and erode

Best Example – We are providing education to every child Under RTI<sup>14.2009</sup>, however Many students are learning poor, there are various

Reasons not only accessibility and affordability issue

You  
may  
use  
Amarthy  
Sen's  
concept  
of  
Poverty  
for  
better  
writing.

Part-2

You  
needto  
substantiate  
consequencespoverty  
play isoverall  
wellbeing from  
differentangle  
thenwrite  
solutionTry to  
break  
paragraphs  
while  
writing  
ProjectStart of  
Conclusion:-  
  
Is break  
of  
grammar.

the sense of security depriving any progress of its worth in the absence free enjoyment.

Peace is a fundamental prerequisite for true development and as Martin Luther King said, "True Peace is not the mere absence of tension ; it is the presence of justice."

Inequality is not socio-economically unjust, it is also ethically untenable. As Susami Vivekananda said - until the millions live in hunger, every man is a traitor who having been educated at their expense pays no heed to them. We must thus strive towards a more just, humane and equitable society for it to have true and enduring happiness and progress. Gandhi's talisman of Sarvodaya through Autogdaya should be our beacon and guide.

Students should not write anything inside the box

Introduction	0.5
Body	1.5
Conclusion	0.5
Presentation	—
Marks:	2.5

Suggestions:

- (d) "Ethics is knowing the difference between what you have a right to do and what is right to do" – Potter Stewart.

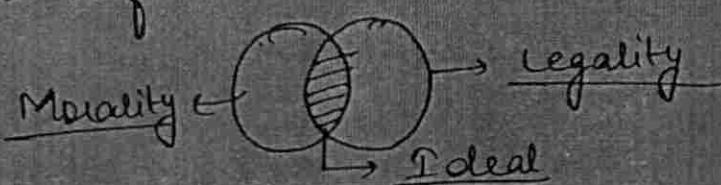
(10 arks, 150 words)

The above statement aptly encapsulates the essence of Ethics as a moral yardstick which answers the fundamental question - "What ought I/we do?"

Ethics are morals held collectively by society which help guide its actions.

Ethics do not concern themselves with what can be, rather what should be. They, thus, provide a superior evaluative mechanism to adjudicate upon one's actions.

Many-a-times we are faced with choices which prima facie stand true to conventional benchmarks like legality and customs but fail to pass the threshold of morality. This is because Morality and Legality are different spheres where conviction reflects the ideal state.



Intro  
is  
good  
with  
understanding

Be more  
on  
right  
to do  
vs  
What  
Right  
to do

For Ex  
Free speech  
Under  
Article 9  
Is Right to  
speech

however  
Reasonable  
restrictions  
even if not

provided by law

Part 2  
take  
various  
dimensions  
when you  
come  
across  
right and  
morally  
right

Ex.  
Administrative  
discretion,  
etc.

Relevant  
conclusion  
you may  
refer  
Right  
also

As M.L.King said - "Never forget what Hitler did in Germany was legal". Thus one must strive towards ethical foundations in one's actions and follow the Aristotelian dictum - One ought to do what is right not what is established.

For instance the captor of a Prisoner of War may have several course of actions authorised but perhaps the right one ought to be a path of compassion and respectful treatment. As Einstein said - what is right may not always be popular and what is popular may not always be right.

Hence an individual should strive to do what is morally right as ethics make societies more capable, stable, inclusive, progressive and happy. One must remember that in the Court of Conscience, the law of Majority has no place.

Students should not write anything inside the box

Introduction	1
Body	2
Conclusion	1
Presentation	-
Marks:	4

Suggestions:

4.

- (a) What do you understand about compassion fatigue? Provide the cause responsible for this outcome in care providers and suggest remedial measures.

(10 marks, 150 words)

Compassion Fatigue, often referred to as the 'cost of caring', is the physical and emotional exhaustion arising out of prolonged exposure to other's pain and suffering. It is also known as secondary trauma as the stress is a result of helping others in need or frustration out of inability to ease another's pain. It is also associated with a decrease in empathy.

Empathy is a bejewelled virtue but can have repercussion not just for the person exercising it but society as a whole.

#### ⑦ Causes of Compassion Fatigue

- ① Mostly observed in caregivers - hospitals, old age homes, orphanages, military etc. due to prolonged exposure to other's pain and loss.

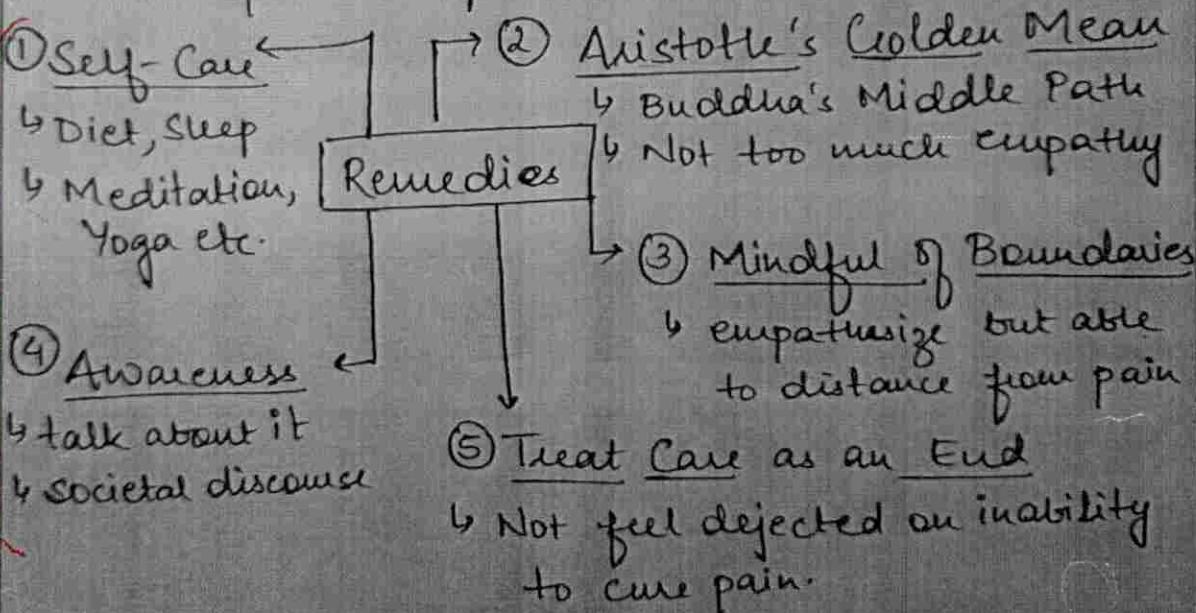
Valid  
points  
as per  
demand

You  
may  
classify  
this  
into

Internal  
and  
External  
Reasons.

suitable  
remedial  
measures

- ② Events like COVID-19 pandemic and other social disruptions like wars, riots etc. magnify the losses and pains of society.
- ③ Overburdened healthcare and ancillary systems
- ④ Sense of insecurity, anxiety, personal past trauma in care-giver.
- ⑤ Frustration due to increasing recipients and inability of care givers to ameliorate their pain despite intentions.



As Gandhi said, In a gentle way one can shake the world. Thus, Service ought to be its own reward.

Try to balance  
the composition

question  
is about  
compassion  
fatigue

Students should not write anything inside the box

Introduction	1
Body	3
Conclusion	0.5
Presentation	—
Marks:	4.5

- (b) What do you mean by ethical political leadership? Do you think it is on a declining trend in India? If so, highlight the socio-political causes responsible for its decline.

(10 marks, 150 words)

Ethical political leadership refers to upholding the tenets of ethics and morality while discharging one's political duties.

Political leaders serve as idols for the masses and must ensure adherence to values like Honesty, Selflessness, Integrity, Transparency, Accountability, Equity, Impartiality, Objectivity etc.

e.g. Suresh Prabhu resigning after major accident railway accident.

#### ① Declining Trend

→ Lately, unfortunately due to a number of reasons the above standards of behaviour are repeatedly violated.

- ① Dynastic Politics sacrificing nonpartisanship
- ② Rampant Corruption
- ③ Horse Trading of MPs / MLAs

- ④ Lackadaisical attitude towards Public Service  
 ⑤ Sanctuary to criminal elements etc.  
 • ⑥ Socio-economic Causes

Right Approach  
as per demand.

Avoid repetition

- ① Falling Moral Standards and Value Systems at individual and societal level.  
 ② Criminalisation of Politics.  
 ③ Corruption, Creed and Bureaucratic Nexus  
 ④ Uninformed Democracy due to low functional literacy.  
 ⑤ Caste System, Communal and other local identities and vices' exploitation.

Ethical leadership is the sine qua non for a developing country because it sets the cause for the rest to follow. Kautilya also said "Politics without Principle is a Sin". As Kautilya said, "Yatha Raja, Tatha Praja".

Students should not write anything inside the box

Introduction	Suggestions:
Body	2
Conclusion	0.5
Presentation	—
Marks:	4.5

5.

- (a) Governance guided by the value of impartiality is necessary but not sufficient to ensure justice in society. Analyse in context of increasing inequality in Indian Society

(10 arks, 150 words)

Impartiality is one of the foundational pillars of Good Governance. It strengthens the system through objectivity, non-partisanship and upholds merit.

e.g. UPSC examination ensures the best get a chance without discrimination.

However, in a traditionally unequal society impartiality in silos cannot be a panacea. Instead such an approach might end up doing more harm than the good it set out to achieve. Ex. Reservation benefits are taken by crears of caste strata.

### ⇒ Rising Inequality

- ① According to World Inequality Report, top 10% Indians hold 70% of wealth.
- ② According to Agricultural Census, 780% of farmers have small / marginal holdings.
- ③ Oxfam Report → 740% MultiDimensionally poor in India.

mention  
why

Impartiality  
is  
necessary  
but  
not sufficient

④ According to PRS India sharp inequalities appear in governing institutions as well.

Thus to address such issues, one needs an empathetic, inclusive and equitable but equal outlook.

e.g. Reservation, Public Distribution Schemes, Targetted Developmental Schemes etc.

Taking after Aristotelian Equality and his saying, "There is no bigger inequality than to treat unequal as equals", India incorporated the notion of treating likes alike into its Constitution.

You may  
Refer  
to  
Maxian  
ideology  
for each  
according  
to his ability  
to each  
according  
to his  
need.

Students should not write anything inside the box

Introduction	1	Suggestions:
Body	1.5	
Conclusion	0.5	
Presentation	—	
Marks:	8	

- (b) Modern technology has the potential to not only reinforce existing social biases but also generate discriminatory outcomes. Explain with the help of suitable examples

(10 arks, 150 words)

Modern Technology is a double-edged sword. While improving our quality of lives, it has exposed us to several challenges and threats.

Relevant intro  
give example

Part 1. Reasons:- Give Main Heading Then Subheadings

### ① Social Media

- ⑥ it has fanned polarisation and hate speech exacerbating existing biases through unregulated or biased content. e.g. USA's Capital Riots aftermath on Twitter.
- ⑦ it has created 'echo chambers' which help reinforce prejudices and biases by creating exclusive communities.  
e.g. Radical Reddit Threads and Whatsapp Groups.

Classify the Reasons  
→ Bias in Technology  
→ Potential to enrich existing biases etc

⑥ Fake News and Mass Forwarding on whatsapp etc.

**Part-2**

Mention discriminatory outcome

Ex.  
Widening Gender gap etc

② Artificial Intelligence

↳ it not only mimics human intelligence but also human biases.

↳ may lead to discriminatory outcomes.

e.g. Racial exclusion at airports based on Face Recognition etc.

③ Digital Divide and Literacy

↳ might deepen existing rifts of inequalities.

Thus it is often said that to err is human but in case of technology, the error may have severe and irreversible consequences for a specific group of people.

Conclusion:

**Students should not write anything inside the box**

Introduction	0.5	Suggestions:
Body	2.5	
Conclusion	-	
Presentation	-	
Marks:	B	

6. What do you understand by the terms Ethics and Morality? Why should one be moral in their life?

(10 marks, 150 words)

Ethics are values which society holds dear and prescribes adherence to collectively.

Morality ~~are~~ refers to the values which guide our actions and shape our views at the individual level.

The greater the convergence between the two, the more just and inclusive a society is. However, what is ethical may not always be moral and vice-versa.

\* Why should one be Moral

- ↳ As Immanuel Kant suggested - "Morality doesn't teach how to be happy, rather how to make ourselves worthy of happiness."
- ↳ Socrates remarked - An ethical life is a happy life.

well defined  
intro  
give examples

write  
Broader perspective  
→ One own development

self respect etc

↳ So Aristotle's Eudaimonia is also premised on one's morality.

Thus being moral helps :

- ① An individual lead a happy and content life.
- ② Choose what is ~~not~~ right or wrong without dissuance.
- ③ Infuse care and empathy in others.
- ④ Collectively leads to a just, ~~humane~~, inclusive society.
- ⑤ Makes governance sympathetic and truly representative.

As. B. Franklin said - "He is ill-clothed, who is bare of virtue."

*suitable argument  
substantiate  
with example.*

*Good conclusion  
in context  
of question*

**Students should not write anything inside the box**

Introduction	1	Suggestions:
Body	85	
Conclusion	1	
Presentation	—	
Marks:	4.5	

7. The onslaught of the Covid-19 Pandemic resulted in loss of many lives. Many families were left without anyone to take care of children and many parents lost their beloved children. This situation left an environment of misery. Taking this situation into consideration, the Chief minister of a state declared a scheme under which Rs 5 Lac will be provided to a family who had suffered a loss of life during the Covid-19 onslaught. Vikram Singh is a responsible district level officer, who enjoys the trust of his higher officials. Knowing his honesty, the government entrusted him with the responsibility of identifying the beneficiaries under the declared scheme.

The criteria to be a beneficiary are the following:

- (a) Aadhar card of the deceased.
- (b) Belonging to a reserved community.
- (c) Family income of less than 1 lakh per annum.
- (d) Valid death certificate which mentions Covid as Primary cause of Death.

One day, an old couple visited Vikram's office with their application. They have been the residents of a village in his district since their birth. The old man informed Vikram that his Son has died due to the Covid. His son was the sole breadwinner and after his demise they have been left helpless as there is no income and now he has to provide for the future of his three grandchildren. Whatever money has been left with them, they are using it to fund children's education and other expenses and are hopeful that the recently declared scheme would benefit them greatly. The Old couple fulfills all the criteria except criterion 'a' and 'd'. However, any financial aid would certainly make a significant difference in their quality of life. How should Vikram Singh respond to the situation?

(20 marks, 250 words)

The given case presents the following issues :

- ① Duty v. Empathy
- ② Morality v. Legality
- ③ Socio-economic injustice and disproportionate effect of Pandemic
- ④ Humane and Equitable Governance

You  
need to  
mention  
Objectivity  
vs  
Compassion  
as one  
of the major  
conflicting  
factors

or Course of Action

- You may write about stake-holders for better presentation in diagram.*
- ↳ Vikram should respond sympathetically to the issue. Given it is an old couple, he should deploy additional care and sensitivity.
  - ↳ He should empathize with their son's loss and ensure that the couple doesn't have to go through burdensome procedure.
  - ↳ With the above objectives in mind following steps can be taken :
  - ① Since it is a Covid related scheme, Death Certificate is a fundamental criteria. Vikram can make arrangements for the quick sanction of the ~~couple's~~ certificate of son.
  - ② Since they have been residents of the village since their birth, Vikram may

use alternative mechanisms of identity ascertainment along with helping the old couple get an Aadhar card which would help them in the ~~near~~ long run.

- ③ For their immediate financial needs, Vikram can leverage his goodwill and honest reputation with senior officials to s sanction a temporary partial grant pending full documentation under the Scheme.

- ④ Further, Vikram may get the grand-children admitted into schools under RTE for free education. He can also utilize PM-CARES for children to help them.

- ⑤ Vikram should also make the old couple avail of several social security benefits under various schemes for old age people.

taking  
timely  
response  
from both  
office and  
old couple  
etc.

- (6) Vikram can also help the family seek meaningful employment for long term sustainability.
- (7) He can steer crowdfunding via NGOs to help the poor couple survive in short term.

You  
may link  
conclusion  
with  
objectivity  
and  
compassion

Thus, by following the above steps  
Vikram would adhere to spirit of law  
instead of Letter of Law and live up  
to the vision of Mission Karmayogi -  
From Rule Based to Role Based.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	2

8. Bhanjanagar is a sleepy Sub-division of Ganjam district of Odisha. Ganjam district had been a witness to devastation caused by many tropical cyclones over the years. Unfortunately, this year Cyclone Fani hit the Eastern coast of India, with Bhanjanagar being the point of landing of cyclone causing massive disaster resulting in loss of property and lives.

You are heading the rescue operations in the Bhanjanagar area which is seriously ravaged by the cyclone. Thousands of people are rendered homeless and deprived of food, drinking water and other basic amenities. Rescue work has been disrupted by heavy rainfall and damage to supply routes. The local people are seething with anger against the delayed limited rescue operations.

When your team reaches the affected area, the people there heckle and even assault some of the team members. One of your team members is even severely injured. Faced with this crisis, some team members plead with you to call off the operations fearing threats to their life.

In such trying circumstances, what will be your response?

(20 marks, 250 words)

*Avoid cutting*

The ~~for~~ current case presents the following considerations :

- ① Relief and Basic Amenities to locals.
- ② Rescue and Rehabilitation Mission
- ③ Health and Security of Team Members
- ④ Morale of Team Members
- ⑤ Sense of Duty v. Threat to One's Security.

→ Cause of Action

4 In light of the above, I would take the following steps

- ① Make immediate arrangements for the treatment of the injured team member

You may consider building trust among locals

→ You may write about stakeholders for better explanation

well written points

- You may prioritize the rescue operation for gaining trust Ex Elderly, Women and children first to be required etc.*
- ② Convince the people that the team is there to help them and attacking them would only hurt their cause.
  - ③ Motivate the team members and remind them that duty should take precedence. Place the public's actions in context without condemning them.
  - ④ Since several have been rendered homeless, I would make arrangements for the people to be transported to relief camps.
  - ⑤ I would make provisions for basic amenities like food, water etc. to minimize loss of lives.
  - ⑥ Since there is heavy rainfall and flooding, threats of infectious diseases exist. I would station

a medical office with basic medicines to prevent and tackle any such emergency.

- ⑦ Since the supply routes have been disrupted, I would leverage technology like Drones etc. to search for people, deliver basic supplies.
- ⑧ I would request the seniors to allocate a helicopter and boats to help rescue people stuck in inaccessible regions.
- ⑨ I would involve the locals and harness their knowledge about the area to find alternative routes.

You may notify and recommend the assistance to higher authorities for more provision to deal by NDRF if necessary.

Post  
trauma  
care  
centre  
for  
affected

hopeful  
conclusion  
as per  
demand.

(10) I would use phone, loudspeakers, social media to disseminate important information, dispel rumours and ameliorate fears as Panic is the first casualty.

Part - You may mention Qualities of Public Servant. Thus, by the above steps I would successfully achieve my objectives of containing damage and by leading the way would reinforce trust of people and my own team members. As Napoleon said, "A leader is a dealer in hope."

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	8

9. A very famous Chip manufacturing company is located in Hyderabad. It employs a large number of women employees and is seen as a leader in providing equitable access to employment opportunities by providing gender Justice. However, the company is facing loss in sales due to multifarious reasons. The company's management decides to hire a reputed marketing executive, whose concerted efforts and planning led to increase in the volume of sales within a short span of time.

However, some unconfirmed reports came up regarding his indulgence in sexual harassment at the work place. After sometime, a woman employee lodged a formal complaint to the management against the marketing executive about sexually harassing her. Faced with the company's indifference in not taking cognizance of her grievance, she lodged an FIR with the Police.

Realizing the sensitivity and gravity of the situation, the CEO of the company called the woman employee to negotiate. In that she was offered a hefty sum of money to withdraw the complaint and the FIR and also give in writing that the marketing executive is not involved in the case.

Identify the ethical issues involved in this case. What options are available to the woman employee?

First put Intro. — (20 marks, 250 words)

The following issues emerge from the given case :

- ① Ethics of Company v. Growth and Profit.
- ② Sexual Harassment at Workplace
- ③ Personal Gain v. Morality

Part-2

↓  
write

stakeholder

so as

to

put

arguments  
efficiently

Part-37

### Sexual Harassment at Workplace

It is a sad reality of India.

Unethical practice striking at core of Gender equity and adding on the myriad prejudices operating against the women.

Despite measures like Vishaka guidelines, POSH Act etc., it has continued

You may write about commercialization of women

→ Patriarchal

mindset

→ Power Asymmetry etc.

unabated ~~to~~ due to stigma, victim shaming, poor implementation etc.

### • Company's CEO and Morality

- ↳ Company seen as a leader in Gender Justice
- ↳ CEO's actions are against the company's values and optics.
- ↳ Placing profits over employee well-being might have disastrous ramifications on other employees and entail harm in the long run.
- ↳ Sets bad precedent since there have been earlier reports too, might have a chilling effect on other victims.

### • Options Available to Woman

#### ① Accept Money, Withdraw Complaint

##### • Merits

- ↳ Save company's reputation
- ↳ Avoid personal hardship, job loss
- ↳ Possible promotion and rewards

**well covered points**

**well suited  
as per  
format  
of question**

•) Demerits

- ↳ Betray personal values like integrity
- ↳ Legitimise executive's actions and incentivise him to continue.
- ↳ Bad precedent for other women willing to speak up.

properly articulated

② Refuse CEO's offer, pursue complaint•) Merits

- ↳ Happiness and satisfaction when in consonance with internal values.
- ↳ Expose executive and prevent future cases.
- ↳ Serve as a role model for peers.
- ↳ Safeguard self-respect and esteem.

Right approach  
as per  
situation

•) Demerits

- ↳ Potential job loss and unemployability
- ↳ Company's reputation degraded.
- ↳ Victim shaming and smear campaign
- ↳ Long drawn battle can mentally exhaust her

③ Convince the CEO to take action

•) Merits

- ↳ Company sets a good example and may gain positively
- ↳ Executive gets punished
- ↳ Retain job, and increase in stature within the company.

•) Demerits

- ↳ CEO might not agree given the past indifference
- ↳ Company might not be willing to take economic risks during a slump.

Thus, the woman ought to pursue the last option. In case of it not working out, she should follow option 2 along with help from Media, NGOs etc. to level the playing field against a corporation.

*write  
comprehensive  
conclusion  
involving  
multi-stake  
holders*

**Students should not write anything inside the box**

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	10

10. You are a Sub-Divisional magistrate of a large city, having the reputation of a very honest and upright officer. A huge hospital in your city is working day and night to ensure Emergency services are carried out because of the COVID-19 pandemic. One night, during monsoons, fire engulfed the Covid ward causing instant death of 20 patients including 10 minors. Many more were seriously injured requiring immediate medical attention. The mishap resulted in a big hue and cry, forcing the government to institute an inquiry.

Your preliminary enquiry has revealed a series of anomalies. The material used for the cables was of poor quality. Despite the approved building plans permitting only one basement, an additional basement has been constructed which required more power demand causing stress on the system. This was overlooked during the periodic electrical inspections by the building inspector of the municipal corporation. In your enquiry, you noticed that the hospital has more demand of power than sanctioned by the electricity department. Apart from this you also noticed many irregularities in compliance to the fire safety guidelines. There were no proper exit routes indications and many other technical irregularities with respect to fire safety. The permission to have higher load demand and No Objection Certificate for fire safety was accorded by the previous Sub-Divisional Magistrate who is not only your senior and well known to you professionally, but also a good friend.

Prima facie, the case appears to be of a widespread nexus between officials of the district administration and the hospitals. Your colleagues are putting pressure on you to go slow in the enquiry. The previous SDM happens to be a close relative of a powerful minister in the state cabinet. The previous SDM is persuading you to hush up the matter, promising you a fortune to do so. He also hinted that if this matter is not resolved at the earliest in his favour there is somebody in his office who is waiting to file a case against you under the POSH Act.

- Discuss the ethical issues involved in the case.
- What are the options available to you in this situation?
- Explain your selected course of action.

(20 marks, 250 words)

The given case presents the following issues :

- Corruption claiming innocent lives
- Abuse of Power and Nexus
- Personal Relation v. Duty.
- Threat to self v. Commitment to Duty
- Violations of Laws and Regulations.

Ethical  
issues  
are  
nearly  
defined.

## • 7 | Stakeholders ]

- appropriate stake holders*
- ① Me as SDM
  - ② My friend, the previous SDM
  - ③ Hospital Authorities
  - ④ Victims and Public
  - ⑤ Government and Society at large.

## • [ Options Available ]

- available Course of action in present case*
- ① Succumb to pressure and stall investigation
  - ② Merits
    - ↳ Save the previous SDM and earn a fortune
    - ↳ Please my colleagues and Minister
    - ↳ Save Hospital Management
  - ③ Demerits
    - ↳ Dissonance and discomfort due to clash with my honesty and integrity.
    - ↳ Legitimise and encourage corruption

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

- ↳ erode public's trust and hope for justice
- ↳ endanger several other lives in future.

(2) Investigate honestly and punish culprits

•) Merits

- ↳ uphold my conscience and mental peace.
- ↳ do justice to my oath of serving  
without fear or favour.
- ↳ uphold rule of law as Kanti's imperative  
against hospital
- ↳ Seize a strong deterrent to corruption  
and rules violation.
- ↳ Repose public faith in justice and  
governance.

right  
course  
of  
action

•) Demerits

- ↳ Quale the je of colleague and ex-SDM
- ↳ Punishment by minister through transfer
- ↳ Threat of malicious cases filed against  
me.
- ↳ Hospital which worked day and night  
will suffer for mistakes of predecessor.

I would revert resort to the better option and conduct an honest enquiry. As Shakespeare said, "No legacy is so rich as honesty."

I would not succumb to political pressure or threats, and follow the Aristotelean dictum of "One ought to do what is right, not what is established."

I would recommend the strictest action as minors have lost lives due to corruption and greed following Gandhiji's words - "Be the change you wish to see"

As C S Lewis said, "Courage is not just a virtue but the form of every virtue at the testing point."

10

(Q. No.)

# VAJIRAM & RAVI

(Don't write  
anything in  
this part)

11. A reputed Automobile company based in India developed an Electric Vehicle(EV) for the international market and started exporting the same after getting necessary approval. The company announced this achievement and also indicated that soon the product will be made available for the domestic consumers with almost same quality and safety features. Accordingly, the company got its product approved by the domestic competent authority and launched the product in the Indian market. The company could increase its market share over a period of time and earned substantial profit both domestically and internationally. However, the random sample test conducted by inspecting team found the product being sold domestically in variance with the approval obtained from the competent authority. On further investigation, it was also discovered that the automobile company was not only selling electric vehicles which were not meeting the stipulated safety standards of the country but also selling the rejected export vehicles in the domestic market. This episode adversely affected the reputation and profitability of the automobile company.

- (a) What action do you visualize should be taken by the competent authority against the automobile company for violating the laid down Domestic Vehicle Safety Norms and selling rejected export products in the domestic market?
- (b) What course of action is available with the automobile company to resolve the crisis and bring back its lost reputation?
- (c) Examine the ethical dilemma involved in the case.

(20 marks, 250 words)

The present case exemplifies the sacrifice of Corporate Ethics for monetary gains.

• **Stakeholders**

- ① Competent Authority
- ② Company selling EVs
- ③ Consumers and Safety
- ④ Society at large

Good  
Reasoning

White  
Cultural  
Values Area

\* Action to be taken by Competent Authority

- ① Recall of vehicles sold to ensure safety of other customers.
- ② Compensation to customers by Company
- ③ Detailed safety audit of all ~~ex~~ vehicles and other manufactures.
- ④ Exemplary fines and penalty as deterrence
- ⑤ Revocation of Export license

Right  
course  
of  
action

\* Cause of Action available to Company

- ① Apologete to public after Acceptance
- ② Product Recall and Compensation
- ③ Internal Review to ascertain responsibility.
- ④ Stringent upgradation and compliance in future.
- ⑤ Issue in India to express repentance over

Create  
feedback  
mechanism  
etc.

Students should not write anything inside the box

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks :	

prioritizing foreign gains at the cost of domestic safety.

★ Ethical Dilemmas involved

① Profit v. Ethics

- ↳ Company's decision to dump faulty products in domestic markets.
- ↳ Ought to remember Gandhi's message that Commerce without Morality is a sin.
- ↳ Economic crisis is temporary, moral crisis is permanent.

② Public Safety v. Growth

- ↳ Hurried Development at the cost of safety standards.
- ↳ Jeopardizing people's lives for private gain.

*well  
substantiated  
as per  
situation*

A business should thus subscribe to  
tenets of corporate ethics for  
sustainable growth and profits.

write  
comprehensive  
conclusion  
including  
diverse  
stakeholders

10

# VAJIRAM & RAVI

12. Sudha Bharadwaj and her son Pankaj are planning to attend a symposium on Disability Rights being held at Mumbai. Pankaj is an especially abled child with cognitive and developmental challenges. Both of them reached the Ranchi airport through an onerous travel made via public transportation of the state government which wasn't disabled friendly and not accessible.

By the time they had gone through the security check and reached the gate (almost an hour ahead of boarding), Pankaj seemed to be in the throes of hunger, thirst, anxiety and confusion. He had become visibly distressed due to the tiresome procedures and extra compliance from his side. His mother, obviously knew how to handle his meltdown - with patience, some cajoling, some stern-ness, many hugs etc. And the other passengers were stopping by to ask if they needed any help or support.

This also caught the attention of some of the fellow passengers traveling by the same flight. Some of the fellow passengers approached Vamika Oberoi, who happens to be the Airline manager. These passengers informed Vamika that the distressed child is in a state of panic and they are not overly comfortable in flying with him as he seemed unfit to travel and could jeopardize the safety of the airplane.

Under the aforementioned circumstance, discuss the ethical issues involved in the case? What course of action should be taken by Vamika?

(20 marks, 250 words)

relevant lines to start with.

The present case reflects an inclusive failure to build an inclusive world. It also incorporates dilemma for the airline manager rooted in a conflict of Duties.

• Stakeholders

- ① Sudha Bharadwaj
- ② Pankaj (Her Son)
- ③ Airline Manager - Vamika
- ④ Fellow Passengers
- ⑤ Society at large

nicely written all important stakeholders

• Ethical Issues

- Ethical
- ① Dilemma faced by Manager.
  - ② Tiresome and Burdening Procedure undergone by Mother and Son.
  - ③ Non-inclusive society with systems not disabled-friendly.
  - ④ Safety and Concern of Fellow passengers.
  - ⑤ Rights of differently abled people.
  - ⑥ Social Awareness and Empathy.

Good coverage  
of all  
ethical  
issues.

• Course of Action to be taken

- ① Treat Sudha and Pankaj with care and empathy.
- ② Make provisions for their comfort such as Priority Boarding, free meals to help the mother placate the child.
- ③ Convince other passengers to be empathetic to the duo and assure them of their safety. Since some passengers had

Suitable  
course  
of action

Offered to help the mother, Vanika can ask them to convince their copassengers in treating the pain with dignity.

*well  
written  
argument*

- ④ Follow the standard procedure of operations.
- ⑤ Communicate the hardships faced by the mother and son to higher authorities for corrective action.

#### • Steps to be taken in General

- ① Societal Sensitization and Awareness
  - ↳ Education, Social Media etc.
  - ↳ Be more compassionate and respectful.
- ② Rights of Differently-abled Humans
  - ↳ Strengthen legislative framework
  - ↳ Strict implementation
- ③ Disabled Friendly Infrastructure
  - ↳ Boarding ramps, public transport etc.
  - ↳ Less cumbersome procedures

*(Good  
approach  
with  
reasoning)*

④ Inclusive Society

- ↳ Nomenclature of "Dinyaang" etc.
- ↳ Socio-economic empowerment

It is rightly said, 'The biggest disability is the inability to see potential in others.'

As Mahatma Gandhi said, "The greatness of humanity is not in being human, but in being humane.""

Good conclusion

(10)

~~Students should not write anything inside the box~~

Introduction	Suggestions:
Body	
Conclusion	
Presentation	
Marks:	

